Security Advisory – PHP2Shell Vulnerability | MobiCall Patch Available

Dear Customer

We would like to proactively inform you about two recently disclosed critical security vulnerabilities in PHP, collectively known as **PHP2Shell (CVE-2026-109618 and CVE-2026-109619)**.

These vulnerabilities may allow unauthorized remote code execution on affected systems.

Further details can be found in the official PHP security advisory:
https://www.php.net/archive/2026.php#2026-10-21-5

MobiCall Security Hotfixes

Our development team has already prepared dedicated security hotfixes for all supported MobiCall major versions (15.x – 18.x) to address these vulnerabilities.

The hotfixes are available for download:

- **MobiCall 15.x:** https://share.newvoice.global/s/imMNbCxN93MRomj?opendetails=
- **MobiCall 16.x:** https://share.newvoice.global/s/72KCpwFTCcGWByy?opendetails=
- **MobiCall 17.x:** https://share.newvoice.global/s/EEZTbxdbKjCsoGt?opendetails=
- **MobiCall 18.x:** https://share.newvoice.global/s/kBztANBt6FkqnZF?opendetails=

Installation and Service Availability

Detailed installation instructions are provided in the attached PDF document.

Important: The hotfix can be applied to a running MobiCall system **without interrupting the alarm and notification services**.

Please note that the MobiCall web services will be temporarily unavailable during the installation process.

Recommended Action

As a precautionary security measure, we strongly recommend installing the appropriate hotfix as soon as possible.

Should you require any assistance, please contact your New Voice partner or support representative.

Best regards,
New Voice