



NewVoice

AUTOMATED PROTECTION WORLDWIDE



Release 18

Security without compromise for today's needs.



Supports ISO and modern compliance requirements

Centralized encrypted password storage with automatic credential migration.

Benefits:

- Increased system security
- Enhanced Password security
- Unique passwords for every MobiCall installation



PostgreSQL 18 & Secure Authentication

Upgrade to PostgreSQL 18 and certificate-based authentication between servers.

Benefits:

- Latest security and performance updates
- More secure system communication
- Improved platform stability





Strengthened Service Security

Improved password complexity for critical service accounts.

Benefits:

- Enhanced protection of system services
- Reduced security risks
- Greater operational reliability



New redundancy configuration

Improvement and simplification of redundancy setup.

Benefits:

- Easier and faster to configure redundant MobiCall solutions
- Remote system data (e.g. IP address) only needs to be configured once

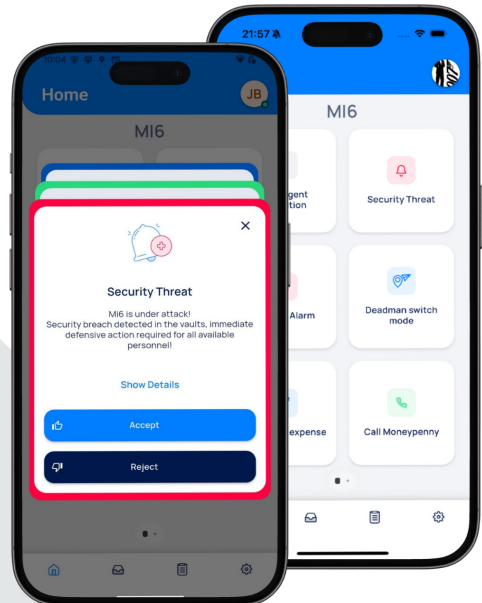


New Person & Group Importer

Redesigned import framework for LDAP, SQL, and Microsoft Entra ID.

Benefits:

- New state-of-the-art reporting
- Faster integration and simplified administration
- Seamless cloud identity connectivity (Microsoft Azure)





New PDF Alarm Reports

Modern PDF reports complement traditional alarm reports.

Benefits:

- Modern, appealing, state-of-the-art design and easier sharing and archiving
- Alarm reports are protected against manipulation
- Professional and standardized reporting and improved audit and compliance readiness



Upgrade to .NET 10

Powered by the latest Microsoft .NET platform.

Benefits:

- Latest security updates
- Improved performance and stability
- Future-ready technology foundation

Smart Sensors. Intelligent Alerts.

Extend MobiCall with powerful IoT and LoRaWAN capabilities to connect wireless sensors, buttons, and location devices directly to your critical communication platform.

IoT and LoRaWAN

Highlights:

- State-of-the-art LoRaWAN server architecture with full redundancy for maximum availability
- Alarm-triggering sensors: battery-powered LoRaWAN devices for monitoring temperature, humidity, CO₂, motion, door/window status, and other measured values with automatic threshold-based alarm notifications
- Controllable devices: remote control of relays, with visual and acoustic feedback for alarm status indication
- Wide-area coverage using a combination of LoRaWAN radio, 4G, WiFi, LAN, and WAN technologies
- MQTTS (Message Queuing Telemetry Transport Secure) enabling secure and encrypted communication between devices and systems
- GPS modules for positioning of people, assets, and cameras
- Support for all LoRaWAN device classes – from ultra-low power to always-available devices (Class A, B, C)
- Available as an on-premises solution, in the cloud, or as a high-availability fully redundant deployment
- Integration with MobiApp, MobiDesk, MobiCloud, and NVX visualization

Benefit: Real-time monitoring, enhanced positioning, and faster response to critical events.

Enhanced Connectivity. Greater Flexibility.

Microsoft Teams

- Seamless integration with Microsoft Teams for alarm notifications, presence information, and additional features

Alcatel-Lucent Rainbow

- Rapid alerting for up to 300 employees within a group

Gigaset

- Enhanced scalability with support for more than 240 base stations

Yealink

- Advanced alerting directly to Yealink DECT handsets with support for prioritized and color-coded messages
- Seamless integration of Yealink systems with lone worker DECT devices

Dormakaba

- Integration with the Kaba 9300 access control system for event-driven alarm notifications

Cisco

- Secure and encrypted voice communication with Cisco telephone systems
- Verified Cisco compatibility for SIP and SIP-S

NvTools – System Monitoring & Diagnostics

Health Check: Instant overview of critical system status information.

Benefits:

- Central dashboard for system health
- Faster identification of issues

Connectivity Check: Automated monitoring of MobiCall services with continuous logging.

Benefits:

- Automatic system verification
- Early detection of connectivity issues
- Improved system availability

SSL Utilities: Integrated diagnostic tools for faster SSL troubleshooting.

NV Chat – Secure Internal Communication Platform

Integrated communication solution for teams and critical operations. For cloud and on-premises.

Highlights:

- One-to-one and group chat & Secure video communication
- High privacy level due to transport encryption-based messaging
- Encrypted XMPP-based messaging
- No external communication & within your network
- Optimized for smartphones and tablets

Benefits:

- Faster coordination during critical events
- Secure and compliant communication
- Seamless collaboration across teams

NvIPBox Integration

Seamless integration of WAGO devices directly within the web interface.

Highlights:

- Unified management of contacts, relays, sensors, KNX and Modbus devices
- Centralized monitoring and control
- Improved operational visibility

NvPersons – Modernized User Experience

Completely redesigned web interface with a strong focus on accessibility.

Benefits:

- Improved usability for all users
- Accessibility-compliant design
- Faster and more intuitive operation

Web Visualizer – Intelligent Crisis Scenario Visualization

An intuitive visualization tool for the graphical representation and management of crisis and emergency scenarios.

Benefits:

- Easy-to-understand graphical visualization
- Integration of customer-specific crisis response plans
- Definition of emergency scenarios with automated actions and configurable conditions

Protect. Coordinate. Respond.

The latest MobiApp release delivers significant enhancements in usability, operational efficiency, and employee safety – empowering organizations to respond faster and protect what matters most.

Intelligent Task Management

Turn alarms into actions with streamlined task handling and enhanced workflow management.

Highlights:

- Accept or decline tasks directly from alarm notifications
- Personalized task filtering and sorting
- Enhanced visual prioritization of critical tasks
- Flexible, customer-specific priority categories

Benefit: Reduced reaction times, improved coordination, and more efficient task execution.



Smarter Mobile Alerting

Designed for demanding operational environments, the new MobiApp provides an even more intuitive and reliable alerting experience.

Highlights:

- Improved alarm visibility with configurable escalation information
- Optimized tablet experience with full iPad landscape support
- Silent notification for non-critical alarms
- Enhanced indoor positioning through Wi-Fi and beacon technology
- Clear indication of temporarily unavailable alarms
- Support for external USB pull-cord alarm triggering

Benefit: Faster response, improved situational awareness, and greater operational confidence.

Smarter Communication. Better Response.

Certified Lone Worker Protection

The solution is certified in accordance with DIN VDE V 0825-11 and complies with the requirements of DGUV Rule 112-139. Protect employees working alone with a comprehensive safety solution designed for high-risk and mission-critical environments.

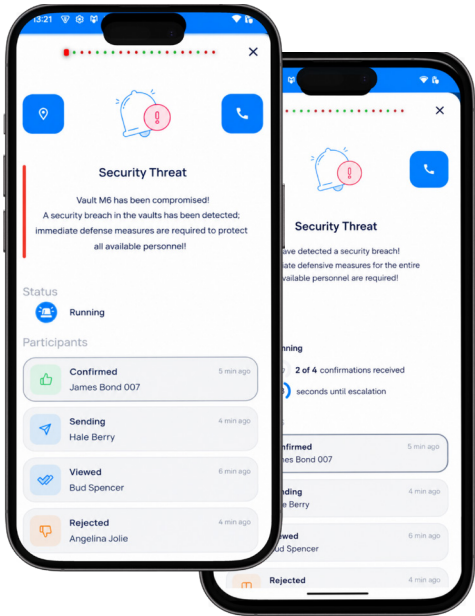
Highlights:

- Continuous device and connection monitoring
- Automatic alarm escalation if communication is lost
- Repeated emergency alarm transmission for maximum reliability
- Automatic operator calling during emergencies
- Guaranteed alarm visibility & acknowledgement workflows
- Continuous monitoring of operator availability

Benefit: Maximum employee protection, increased compliance, and enhanced operational safety.

Flexible Deployment:

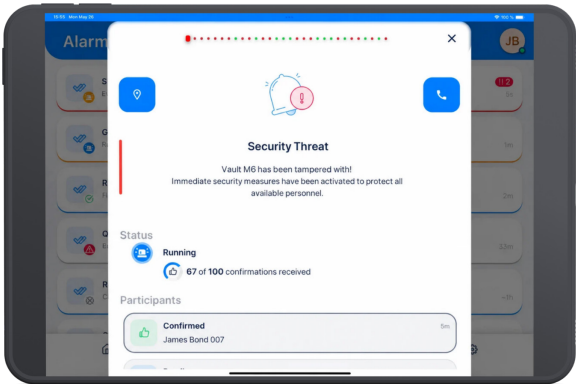
Available as a fully certified DGUV-compliant solution or as a cost-effective standards-compliant implementation fit to your requirements.



Enhanced alarm display with configurable escalation information



Optimized tablet experience with full iPad Landscape Support



Germany:

New Voice Systems GmbH
Mörikestrasse 17
71636 Ludwigsburg

+49 2131 266 85 50
contact@newvoice.global

Austria:

New Voice (Austria) GmbH
Paschinger Strasse 59
4060 Leonding

+43 732 890 120
contact@newvoice.global

Switzerland:

New Voice (Schweiz) AG
Militärstrasse 90
8004 Zürich

+41 58 750 11 11
contact@newvoice.global



www.newvoice.global