Starface

Feature Overview

STARFACE
COMFORTPHONING

TECHNOLOGY PARTNER

MobiCall Integration with Starface (PBX)	Protocol SIP	Protocol SIPS*
Function/ Integrations		
Number of call channels per system	500	240
Number of call channels in the networked environment / redundancy	5000	960
Flexible Settings for different Alarm Scenarios		
Alarm Ringtone	✔	✔
Call Disconnection when Busy	X	X
Connection to Existing Calls	X	X
Break Through Do Not Disturb	X	X
Loudspeaker Announcement to System Terminals	✔	✔
Loudspeaker Announcement via Multicast	✔	✔
Silent Alarm	✔ **	✔ **
BGR 139-Certification	X	X
Ignore Call Fowarding	X	X
Display – Indication on Call	128 Characters	128 Characters
Display – Indication when Call is Received	128 Characters	128 Characters
Clear Identification of Connection Partners (Calling Name/Number/ Connected Name/ Number)	✔	✔
Acknowledgement Options "confirm / reject" (MFV)	✔	✔
Escalation	✔	✔
Interface Monitoring	✔	✔
DECT Telephony "Lone Workstation Monitoring"		
Positioning Based on DECT Base Station	Gigaset & Snom	
Possibly Medallion		
Mobile Phone / App	✔	✔
Lone Workstation Monitoring	✔	✔
Positioning Location / Outdoor Area / Building / Floor / Area / Room	Gigaset & Snom	
XML - Phone	X	X
Paging / Messaging	Gigaset & Snom	
Call for External	X	✔

✔ available   X not available

MobiCall Integration with Starface (PBX)	Protocol SIP	Protocol SIPS*
MobiCall „Unified Event Communication" Solution		
Virtualization	✔	✔
Alarm Input	>10.000	
Interfaces	100	
Alarm Groups	>10.000	
People	100.000	
Web-Alarm Management (Alarm Inputs / Alarm Processes / Groups / Persons etc.)	✔	✔
Presence Control	✔	✔
Drag & Drop Alarmflow - Configuration	✔	✔
Drag & Drop IVR -Configurator	✔	✔
Messenger (Plus)	✔	✔
Visualizer (NVX)	✔	✔
- Positioning Module (Personal Emergency Calls / Location Visualization / Beacon Management, etc.)	✔	✔
- Dashboard for Lone Worker Monitoring, IoT, etc.	✔	✔
Conference Management Interactive	✔	✔
Playback of the Recorded Emergency Calls	✔	✔
Service & Service-based Communication (Telephony & Alerting)	✔	✔
Operations Control Center / Operation Center	✔	✔
Taskmanagement (From Alarm to Task!))	✔	✔
Mandate Capability (ACL)	✔	✔
PC-Client (Breakthrough Lockscreen)	✔	✔
MobiCall-Cloud-Appliaktion (Privat/Public(Hybrid)	✔	✔
Available interfaces		
Microsoft Teams		
WAGO Controller		

* with SBC
** Dependent on the Endpoint/Device

Contact

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to receive a quote
please contact
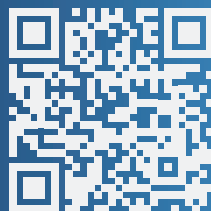your responsible
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