



MobiCall.App

Unified Alarm Event Communication

NEW  **VOICE**



New Voice has developed a mobile app that provides our customers with a convenient way to monitor, control, receive, and resolve all alarm situations around the clock. The MobiCall.App combines 30 years of experience from New Voice and 7000 implemented projects into one platform.



Real-time Monitoring:

The MobiCall.App enables you to monitor and analyze alarm responses and current situations online. You can monitor events and triggers worldwide in real-time and respond accordingly. Additionally, the app manages presence status, forwards alarms, and sends them to the next available participant.

Trigger and Receive Alarms:

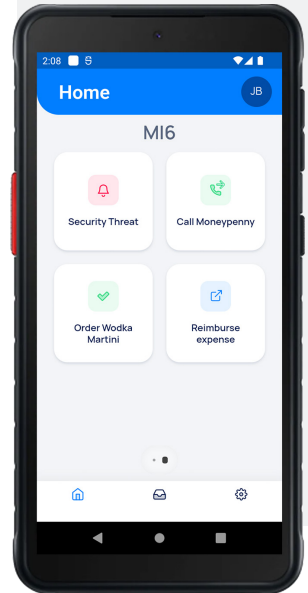
The MobiCall.App facilitates the easy triggering and receiving of unlimited alarms. With a single button press, you can control alarms and attach files such as PDFs, images, or audio files. Additionally, alarm volume, ringtones, vibrations, and colors can be customized to individual preferences.





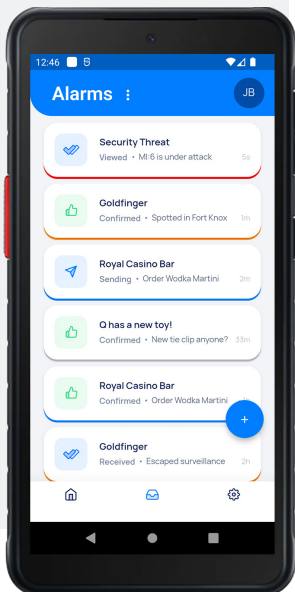
ALARM DASHBOARD

With the MobiCall.App, you can customize your alarm dashboard and have easy access to events and triggers at all times. Adjustments are flexible and can be made according to your preferences.



ALARM HISTORY

The MobiCall.App provides an overview of past alarms and triggers, including details on timing, events, responses, and resolutions.





Lone Worker Protection:

The MobiCall.App offers safety features such as „Loss of Verticality“, „No Movement“, and „Shake Function“ for lone workers. An integrated timer prevents accidental alarms, making it ideal for isolated work environments such as factories, museums, warehouses, and hospitals.

*iOS only if app is in foreground



Service-Based Telephony:

This feature allows for manual or automatic assignment or removal of individuals to groups, ensuring that only relevant personnel are notified in case of an alarm. Employees can join groups when they are ready to receive calls, with management handled by the shift supervisor.

Positioning:

Track lone workers or assets quickly with the app. In the event of an incident, the MobiCall.App immediately sends the location via Bluetooth, GPS, DECT, or WiFi.



Evacuation Plans:

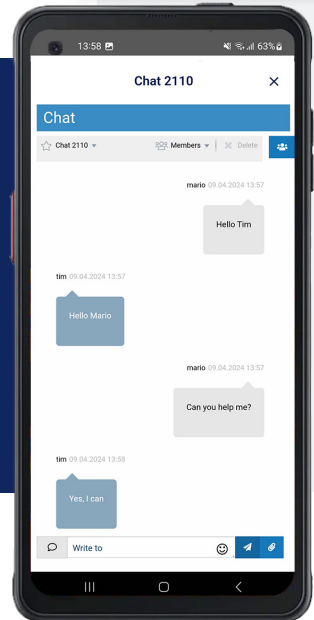
Access evacuation plans instantly and provide essential information. This feature allows for customizations and sends updated plans as attachments when alarms are triggered.



MobiChat

Respond swiftly to issues with MobiChat. Collaborate globally in real-time, discuss, find solutions, review plans, and inspect facilities.

- Chat 24/7
- Make crucial decisions as a team
- MobiCall.App available for Android and iOS



Groups

The MobiCall.App, respects the in web and desktop created groups. Separate groups are responsible for different locations, situations, triggers, and alarms. Decide who is responsible for specific situations and who can intervene most quickly and efficiently.



**Take control of your alarms with
MobiCall.App's user-friendly features!**

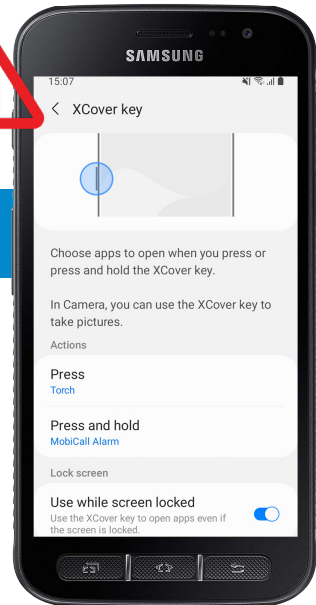




MobiCall Alarm App:

A new way to launch alarms

in an emergency!

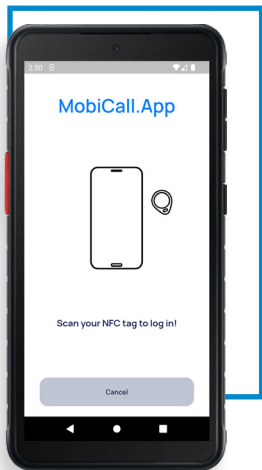


MobiCall Alarm is a companion app* that is installed in addition to the main app. Upon launch, it opens the main app and immediately triggers an alarm.

- Trigger alarms directly from the lock screen
- Seamless integration with standard hardware buttons
- Compatible with Mobile Device Management (MDM)
- No separate access service required
- Simple configuration by the administrator

MobiCall provides rapid assistance through silent alarms, notifications, and automatic telephone conferences!

*only for android, iOS can operate with shortcuts



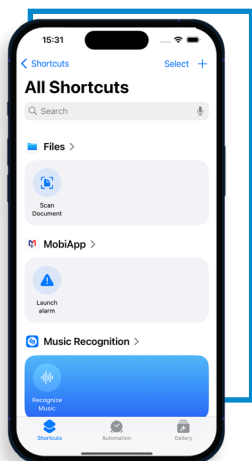
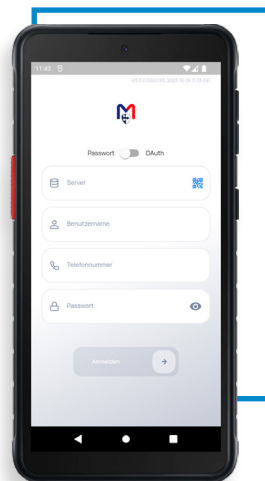
Logins with NFC

Once the NFC tag is detected, the login credentials are securely encrypted and stored on the device.

- After logging out, the app prompts the user to hold the NFC tag to the phone again
- With a compatible NFC tag, instant login occurs without further interaction
- Paired NFC tags display a new menu item in the settings

Logins via QR Code

- The login screen now has added „QR Code scan“ buttons. This is available for Classic Login with username/password and for Oauth.
- Scanning a QR code with the proper data format allows for pre-filling of some and all login fields.



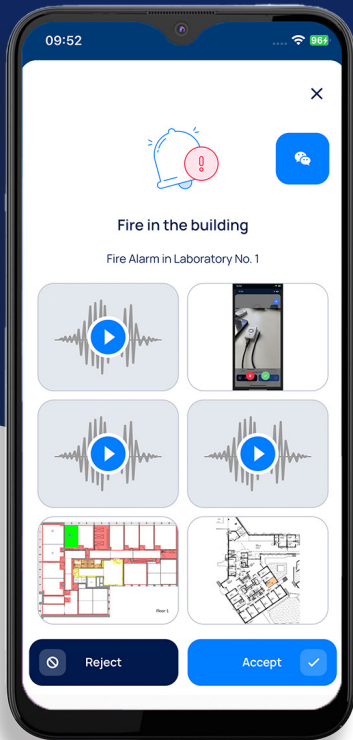
Shortcuts Integration with iOS

Launch alarms from everywhere:

- Alarms on MobiCall can now be launched via Apple's „ShortCut“ mechanism.
- Add shortcut to Home Screen
- Create a „Launch alarm“ widget
„Hey Siri...“
„... launch an alarm on MobiCall“
„... rise a MobiCall Alarm“



Fast, reliable, indispensable.

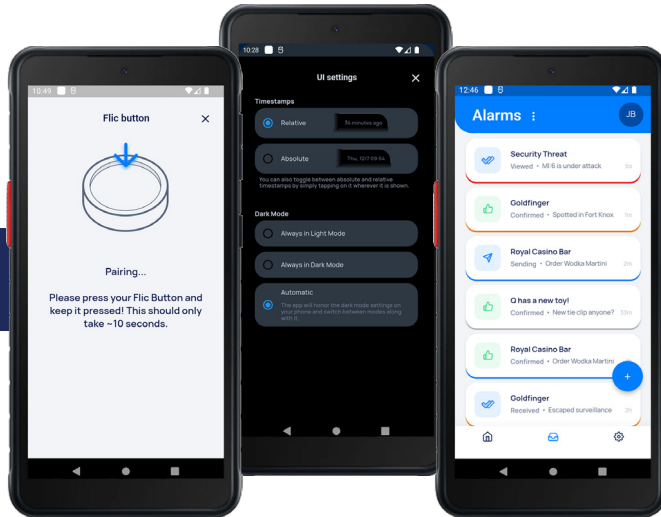


**Prepared for
every alarm -
MobiCall.App
by New Voice.**

**Swift reactions in critical
moments are crucial.
Learn more on our website!**

SCAN ME





Dark Mode

The whole app can be switched to a dark color scheme. Switching can be done manually, thus locking it, or set to automatic.



Sort Alarm by priority

Sort up own responses. To quickly see how the user responded to an alarm, we display it first in the participant list.



Alarm launch with Hardware

Launching alarms from emergency buttons (If device supports it) as well as Flic Buttons.



Visualize escalations

If an alarm is escalated, the app now shows clearly when an escalation is reached, which users are in the alarm group of the current escalation level, and who has already responded.



Features	Android	iOS
Receive Alarms		
Receive alarm individually per user or group	✓	✓
Accept or reject alarm	✓	✓
Dynamic or static multimedia alarm attachments (PDF / Image / Audio)	✓	✓
Different ring tones per alarm	✓	✓
Different ring volume per alarm	✓	✓
Receive Alarms with priority and colors	✓	✓
Set presence status from app	✓	✓
Playback of recorded alarm messages	✓	✓
Receive missed alarm notification when connection is lost	✓	✓
Launch Alarms		
Launch Alarm individually per user	✓	✓
Launch group alarm	✓	✓
Launch alarm for specific user	✓	✓
Launch Alarm from scenarios	✓	✓
Launch Alarm from Emergency Button	✓	✓*
Custom text possibility Change default text when triggering alarm	✓	✓
Register and view alarm history	✓	✓
Receive alarm confirmation	✓	✓
Custom icons in Dashboard	✓	✓
Status report on user view, acceptance or rejection of alarm in real-time	✓	✓

*only iPhone 15 or higher with required setup



Features	Android	iOS
Administration		
Store alarm and dashboard history on device	✓	✓
Positioning via GPS	✓	✓
Room accurate positioning with BLE Beacons	✓	✓
Custom dashboard from choice of commands	✓	✓
Lone worker protection: supporting "no movement" and "verticality loss" sensors	✓	✓**
Location detection: send alarms with location based on GPS or BLE beacons	✓	✓
Configure app from MDM	✓	✓
Use app in redundancy mode	✓	✓
Register and send alarm logs (via server or email)	✓	✓
User languages English, German, French, Italian, Portuguese and Norwegian	✓	✓
Receive audio alarm even on silent mode	✓	✓
Positioning via Wi-Fi	✓	✗
Login to app using OAuth method	✓	✓
Login with NFC Tag and QR Code	✓	✓
Task Management		
Chat	✓***	✓***
Rework on „AccessibilityService“	✓	✓
Reset Volume Local Settings	✓	✓
Bring the App to Foreground	✓	
Special Confirmation	✓	✓
Optional Escalation	✓	✓

**only if app is in foreground

***only on the detail alarm page

Contact

For any **product inquiries** or
to receive a quote
please contact
your responsible
Sales Representative

You can also email us or
visit our website.



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