MobiCall integration with Gigaset

The alarm server MobiCall supports the alarm functions of the Gigaset DECT devices. This includes the S700H, R700H and SL800H. Display texts, icons, colour and ring tone can be set individually for each alarm and priority.
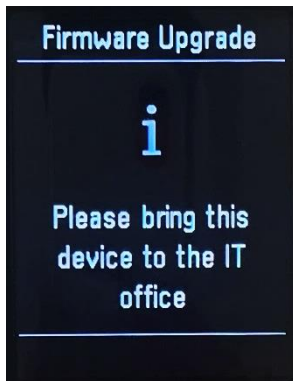

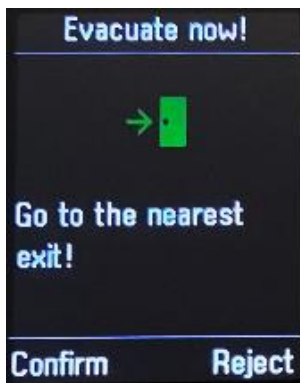**Gigaset DECT: Example display**

Silent alarm

1. Information on display / short text

This message type serves as information and therefore does not require acknowledgement from the recipients. It is equivalent to an SMS or pager without acknowledgement. MobiCall receives any alarm information and can send it to any recipient, such as PC client, e-mail, smartphone, directly to the DECT device or also as a voice call with conference. MobiCall recognises this message as either sent or read.

2. Alerting with escalation

Not only in the healthcare sector is timely notification and alerting essential. MobiCall integrates interfaces of any fire alarm systems, assistance call solutions, building management systems, ICT alarms, emergency calls, etc. and immediately sends this information to the responsible staff. Thanks to the alarm confirmation or rejection function, flexible escalations can be created with customised display texts.

3. Positioning & Asset Tracking

In emergencies, location information is critical for the response team. MobiCall offers its own fully integrated indoor and outdoor localisation system. This also includes pathfinding, asset tracking and other features.

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4. Alarm history

If many alarms come to a device, they can be displayed more clearly in the alarm list. In addition to the inbox on the device, detailed history can be viewed on MobiCall. You can see the following: Type of alarm or which person confirmed, rejected or ignored the alarm. Many other options and statistics are also available in MobiCall.

Message information (Info & Alarm)

The number of characters for the title and message are limited. There may be small variations depending on the device.

Title:	Maxium 18 characters
Message:	Maximum 240 characters

The following icons and colours can be used for the alarms and messages:

For detailed information on the solution or MobiCall, contact us directly:

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MOBICALL – CONTACT FORM

MobiCall stands for a clear and simple approach while ensuring a cost-effective integration in the working process and in the infrastructure as well.

☑ Please choose your field of activity:

☐	Healthcare facility	☐	Hotel industry	☐	Police/ Civil defence
☐	Public institution	☐	Building/ Office	☐	Schools/ Universities
☐	Industry	☐	Financial sector	☐ **Other**	……………………….

☑ Please select the solution/solution components needed:

☐	Fire alarm	☐	Voice recording	☐	Multi-client capability
☐	Evacuation	☐	Web rendering	☐	Access control
☐	Personal security	☐	Positioning	☐	Hotline Solution
☐	Web interface	☐	Loudspeaker	☐	Automated monitoring
☐	Database/ Statistics	☐	Video monitoring	☐	Contingency plans
☐	Nurse call	☐	Network / PBX monitoring	☐	Minibar/ Baby-phone Room status
☐	Conferences	☐	Mobilisation	☐	Mobility solutions (3G/4G/Wi-Fi)
☐	Production monitoring	☐	Building Automation System	☐ **Other**	……………………….

Company: ………………………………

Postcode/City: ………………………………

Country: ………………………………

Contact person: ………………………………

Phone: ………………………………

E-mail   ………………………………

Notes:

Please send us back this form via e-mail to contact@newvoice.global

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