

# MobiCall

Service-based  
Communication



**NEW**  **VOICE**



## The right alert at the right time – for productive workflows!

New Voice International's **service-based communication** optimizes alerting processes in companies by only notifying people on duty. This reduces errors, saves time and improves responsiveness, especially in critical situations. The solution offers flexible web features, shift-based alerting and efficient management options specifically designed for complex and dynamic working environments.

### **Targeted alerting:**

Only the employees who are actually on duty are alerted, which avoids unnecessary interruptions and increases efficiency.

### **Increased productivity:**

Communication processes are optimized and accelerated by integrating shift schedules into the alarm groups.

### **Maximum flexibility:**

Thanks to a flexible web interface, alarm groups can be updated at any time and from anywhere in the network.

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## Precise alerting for maximum efficiency – only the right people at the right time.

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## Hospitals & Clinics

Ensuring that only on-duty staff are alerted



## Shiftwork

Optimizing communication during shift changes for smooth transitions



## Emergency Services & Fire Department

Alerting ready-to-deploy teams to drastically reduce response time



## Server and Network Management

Rapid notification of IT experts in case of system outages or security incidents



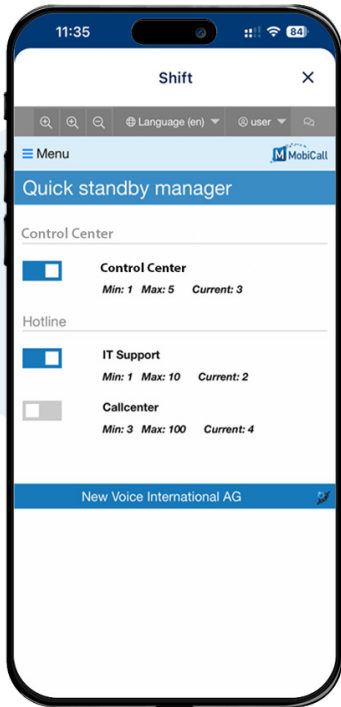
## Schools & Universities

Alerting security personnel and administrative staff in case of emergencies



## Traffic Control Centers

Optimizing communication between shift teams to ensure quick response to accidents



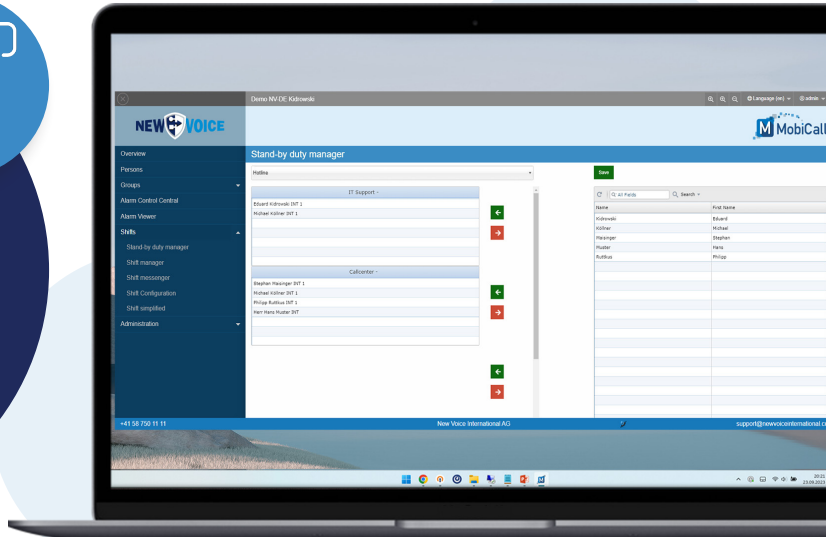
## Customization

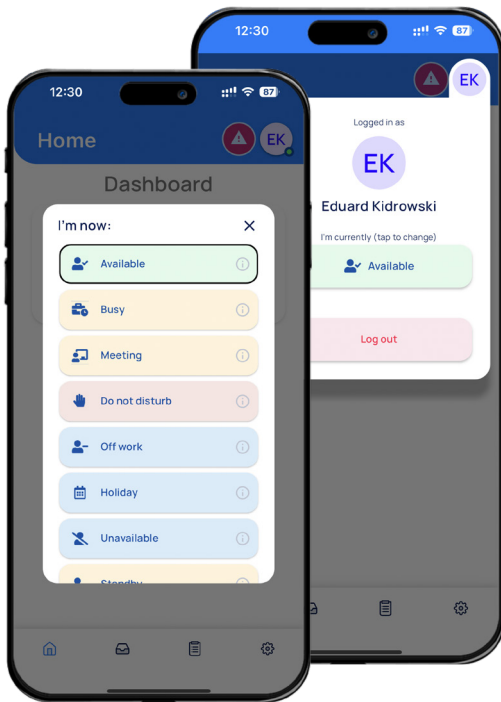
Shift schedules can be integrated into alarm groups to ensure that only the relevant people are notified.



## Central Control

Alarm groups can be updated quickly and easily from anywhere in the network.





## Mobile



### Focused notification:

Only people on duty are alerted, avoiding unnecessary interruptions.

### Efficient use of resources:

Team leaders don't have to search through a large database

## Desktop

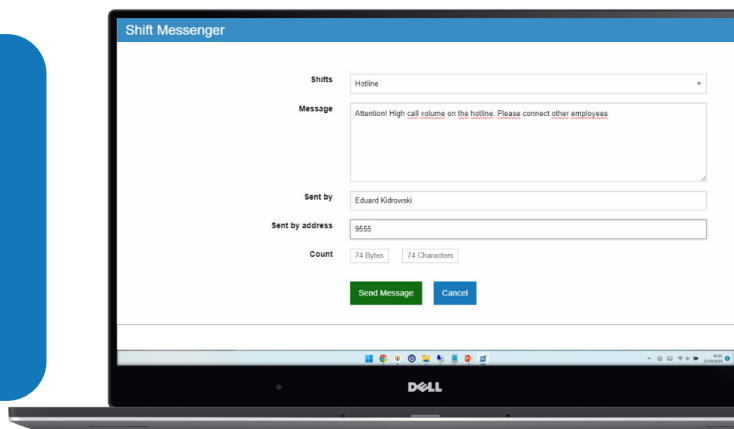


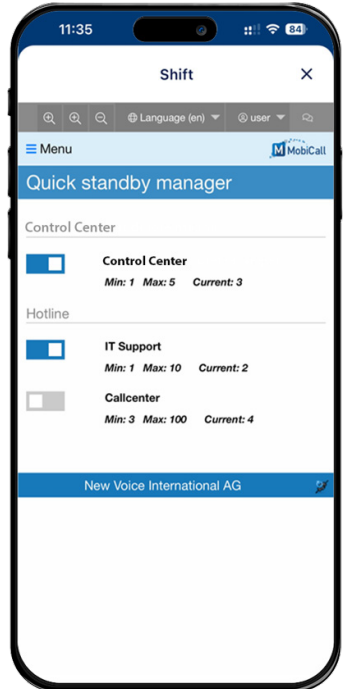
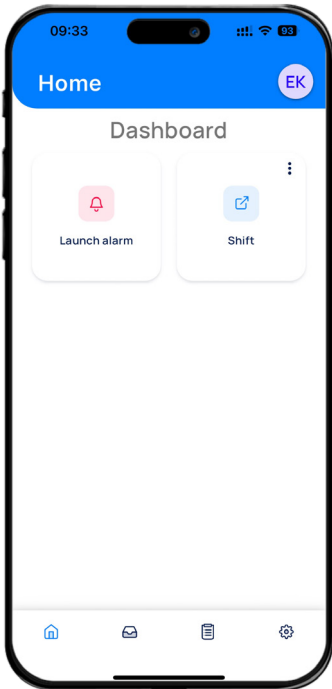
### Shift Messenger:

Enabling fast and direct communication in crises

### Easy to use:

Intuitive user interface in the messenger





## Mobile flexibility

Features of alert groups and shift schedules are also available in the mobile app for flexible control.



## User Interface

Similar user experience to the web interface, allowing users to seamlessly switch between platforms



## LDAP

- LDAP integration for automatic updates.
- With LDAP connection, the alarm server configuration remains up-to-date.



## Efficient Administration

- Team leaders see only the staff relevant to their shift.
- They receive an extended view on the web interface.



## Scalability

- Even with a large number of entries, management remains clear and efficient.
- Collect and analyze detailed information about customers, products, or processes.






















## Future outlook

- In the future, calendar plans will be available in the cloud to automatically adjust alert groups.
- Alert groups will be able to be planned down to the exact minute.



## An overview of the benefits of MobiCall

|   | WITH<br>MOBICALL<br> | WITHOUT<br>MOBICALL  |
|---|---|--|
| Automatic import of on-call lists and duty rosters                              |                      |    |
| Independent log-on and log-off to standby by participants                       |                      |    |
| Presence-dependent alerting   |                      |    |
| Operation directly by the employee, taking into account central specifications* |                      |    |
| Option to specify the time for alarm receivers to reach the facility            |                      |    |
| Automatic parallel standby alarm depending on the fault incident                |                      |    |
| Initialization of emergency conferences   |                    |  |
| Multimedia alerting on cell phones (via call, SMS or alarm app) and much more   |                    |  |
| Automatic sending of alarm reports  |                    |  |

*\*A minimum number of people can be defined per group*

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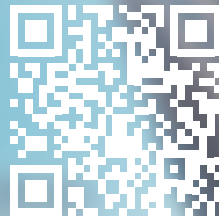
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