



# SKC Transforms Alarm System at Amtsgericht Weinheim with MobiCall



The Amtsgericht Weinheim covers the northern part of the former Mannheim district. With around 40 employees, the court is responsible for civil, family, probate, guardianship, and criminal cases in the first instance. Since its establishment in 1857, it has been a significant point of contact for legal matters in the region.

Amtsgericht Weinheim has been a contractual partner of SKC Seiler & Klimpel Communication GmbH for several years. During an on-site meeting, various possibilities for improved alarm systems were discussed using examples from other judicial institutions. The solutions and appropriate scale for implementation were quickly and competently addressed. The court commented positively on the experience: "It was particularly beneficial that SKC's employees already had prior experience with

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**The Amtsgericht is very satisfied with SKC, their work, and the outcome.**

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alarm systems from other areas. They had the essential aspects in view and were able to offer specifically suitable solutions for our needs. All individual requirements were also considered. The installation went smoothly, and we could contact them anytime afterwards if we had questions. We are very satisfied with SKC, their work, and the outcome.”

In collaboration with New Voice Systems, SKC developed and implemented a solution

**Alarm Functions**

**Positioning**

**Integration & Compatibility**

**Process Optimization**

**Specific Adjustments**

to create a modern and efficient alarm environment. The innovative MobiCall system by New Voice replaced the previous assortment of different systems. SKC configured MobiCall specifically for the needs of Amtsgericht Weinheim, allowing for seamless integration of the existing buttons and switches.

The court required the alarm system to cover various situations, including first responder alarms, silent alarms, fire alarms, active shooter alarms, evacuation, and personal protection. MobiCall offers a comprehensive solution for **acoustic alarms**, both via telephone and with alarm horns featuring sound and light. Particularly for **silent alarms**, it allows security officers to assess the critical situation over the phone and mobilize the necessary response teams efficiently.

**Fire and amoc alarms** can also be triggered via telephone and can easily escalate and



notify all relevant parties. An additional display provides precise localization of the emergency, which is crucial for quick and targeted responses. The **precise positioning** enabled by the display not only allows for rapid action but also facilitates the coordinated deployment of emergency services. These functionalities significantly **enhance the efficiency** of the alarm system, enabling the court to **respond swiftly and effectively** in various emergency situations.

In summary, MobiCall provides a comprehensive solution that meets the specific needs of

the court while offering additional features to **optimize security processes**.

The court's connection was made through the proven Omni PCX Office phone system from Alcatel-Lucent Enterprise, ensuring a stable and reliable communication platform.

Thanks to the successful collaboration between SKC and New Voice, Amtsgericht Weinheim now benefits from a modern and integrated alarm solution. The implementation of MobiCall not only improved the effectiveness of the alarm system but also significantly reduced response times in emergencies. This has greatly enhanced the safety and protection of the court's employees and visitors. This success story underscores the importance of partnerships and innovative solutions in meeting the demands of sophisticated judicial institutions.



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**New Voice is the pioneer of unified alarm event communication. The core application, MobiCall, is the central software platform for alerting, evacuation, information distribution, and positioning in a professional environment. We develop the perfect solution for each customer and their specific needs. By networking machines, devices, sensors, and responsible personnel, the rapid transmission of important information is ensured.**

**For more than 35 years, SKC Seiler & Klimpel Communication GmbH has been developing customized solutions for business communication and network infrastructure for large and medium-sized companies – on-site and in the cloud. As a certified partner of renowned manufacturers, SKC manages more than 700 telecommunications systems in Germany and Europe. Customers especially appreciate the reliability and speed of our partner.**

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