

SOFT DONGLE

LOCKING CODES

LICENSE



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1 INTRODUCTION

When installing a new MobiCall, putting a MobiBBox into operation, upgrading the MobiCall version or expanding a system, a so-called "Locking Code" is necessary so that a license key can be generated.

Software dongle:

The "Locking Code" must be generated on the fully configured system. Parameters like

MAC address, IP address (MobiCall / MobiBBox and connected PBX) HD serial may no longer be changed, otherwise the license is invalid.

Hardware dongle:

The "Locking Code" must be generated on the system with the license dongle connected.

Without the correct "Locking Code" no license keys can be generated.

Virtual IP addresses are not supported for creating a soft dongle license.



2 LOCKING CODE FOR SOFTWARE DONGLE LICENSE

Virtual IP addresses are not supported for creating a software dongle license.

2.1 Generation with "Setup Wizard"

Generation of the "Locking Code" for software dongle via "Setup Wizard"

- 1. "Complete the configuration of the IP address, MAC address, SIP connection and then continue with step
- 2. Open the "Alarm Control Central", the icon for this can be found on the desktop





3. In the top bar, navigate to "Settings" -> "System settings with Setup Wizard" -> "License settings"

	🛞 New V	Voice - Alarr	n Contro	l Central I	MobiCal	ll for De	monstra	ition o	nly - R	egiste	red f
	Program	Settings	Alarm	Incoming	g Calls	Persor	ns/Group	is Ext	tras \	/iew	?
System Settings with Setup W	izard		6	1	2		3 🗐		:	••• (•
General Settings			🐴 Incor	ning Calls							
Parallel Alarm Settings											
Sequent Alarm Settings			Voi	0F							
Confirmation Settings			VUI	CE [Ŧ
Conference and Decending Se				1							
Conference and Recording Se	ttings	-	•			6					Тл
						14	loab				
Jew Voice Setun Wizard									_		
ite voice occup mizin											
ick start wizard for MobiCall Alarmserver											
Select Settings:		⊢ License Settin	as								
🎬 Main Settings		A donale is a	∍• •USB device	containing th	ne licenses ri	eaistered tr	a this MobiC	all. To run	a MobiCa	all alarm	
Language Settings		server you n	eed to conne	ct the dongle	to an USB j	port.	5 4 10 10 000		41.100.00		
License Settings		Alternatively	the dongle c	an be connec	ted to an U	SB-IP box	or a soft don	gle can b	e activate	ed (on	
SUL Database Settings		Tequest J.			d= (V-i)				
III Statistic Settings		the field excl	ine oongie, ir hanne utilitu	This can be sl	tarted by pre	essing the '	Voice (inas "Undate Lice	to be set i ense'' huti	in the don Ion	igle by	
System and Device Supervision Settings Emergency Netification Settings											
Telephony Watchdog Settings		Activate	the license si	upervision. It r	no license e	xists, deac	tivate this su	pervison			_
Watchdog as a Service Settings		If the lice	ense is invalid	l, start the lice	nse alarm:	9860 Lizer	nz-Überwacł	nung		-	·
Backup Settings		🗌 Dead	stivate the do	nale supervisi	ion alarm un	til the dono	ale is connec	ted for th	e first time		
Message Queue Settings		_									-
here a settings		Start	alarm when t	the dongle is a	available ag	ain:				-	·
👾 Main Alarm Settings		Chart line	usa danala a	larm for tomme		if some similar	a dava an lia		halaur	30	-
🖅 🚅 Group and Personnel Settings		Start lice	rise uorigie a	ann ior tempo	Jiary license	ii remairiiri	y days ornic The stees is	ense ale	Leiuw.	3.0	
🔤 Alarm Data Import		I he alari temporal	m message is Ulicense is un	dynamic and Indated	passed on a	alarm start.	The alarm is	; repeated	i daily unti	il the	
🔤 🖆 Personnel and Group Data Import		tomportaj		/44/04.							
 Interface and Contact Controller Settings 		Dongle Infor	mation:	🔮 🛛 Refre	esh						
E-mail Settings											_
Mobile AFF (PushServer) Settings Settings		New Voice 1	Fool Version:	15.0 Profes	ssional		Remaining	Days on	License:	126	
Messaging and Chat Settings ((pouxserver))		Registered fo	or Region:	Demo Vers	ion Demodo	ngle NV	License Er	nd Date:	31.7.202	4	-
Additional Components (TTS, NVX.Localisation)	,VoiceMail,H		_			-					_
2 Conference Settings		Registered fo	or Types:	Dialogic (n	vtmt) & Diva	Server CA	PI (nvtaf) & \	/OIP (nvt	voip) & Al-	-Logix (n	v
🛃 TMS Settings for Tasks		Benistered II	P Address:								-
陼 Event and Notification Settings		ricgistered li	Address.								
Autostart Settings		Number of L	ines:	2	Number	of Interfac	:es: 3				
Web Server Settings		Number - CC	antanta	9	hlumb	of Delaise	2	_			
System and INI File Settings		Number or L	ontacts:	lo.	Number	or Helais:	2				
		Extended Lie	cense Data	🚹 Sho	ow License	1					
						_					
<	>										
<	>	Soft Dongle	Serial:	Hex:	Dec:] [Update Li	icense	



4. Now select "Activation of the soft dongle license" and press the "Generate Locking Code file" button.

🛐 New Voice License Tool	×
Update the New Voice MobiCall License	
C Activate USB Hard Dongle License	
Update USB Dongle License with FieldExchange Utility	USB Dongle Update
Activate Soft Dongle License	Deactivate Soft Dongle License
License Locking Code File:	
C:\Users\NVM\Desktop\NVLockCode_20240327_D030	_MOBIBBOX_Demo_Miljko
Generate Locking Code File	
Soft Dongle License Code and Signature:	
Drag nvs and nvl license files into the dialog to add a se	oft license
Update Soft License	
Reactivate previous soft dongle licences from this system	Reactivate previous License
Exit	

5. Sending the Locking Code

The necessary files with the Locking Code to generate the license files are packed in the file "**NVLockCode.loc.zip**". This must be sent by email with the request for activation to the support addresses listed below in Chapter 6.

If you have any problems or questions, please contact your New Voice Support.



2.2 Generation with "New Voice Information" via desktop icon

You can also access the New Voice License Tool directly from the desktop.

1. Open the desktop icon "New Voice Information"



2. Switch to the "License" tab and press "License Update" button

Lontact	Remote Access & Additional	i Legal Information
🗐 System 📲	License 🛷 NVT & WEB	📧 Alarm & Interfaces 🔰 💻 Line
entinel Dongle Information	1	
New Voice Version:	0.0	
Registered for Region:	Demo Version	
Registered for Customer:		PBX Type:
Registered for Partner:		Invoice Number:
Registered for Types:	Please ask for a license registration type (voip	, capi,) to be able to use the voice channel
Registered IP Address:		
Number of Lines:	0 Number of Contacts: 0	Number of Interfaces: 0
Number of Faxlines:	0 Number of Relais: 0	Number of Cameras: 0
MobiCall Features:	Localization & Redundancy & IVR & Conference Centralised Administration & 2 digit groups	e & Voice Recording & Video Recording &
Web / NVX Products:		
Web / NVX Features:		
IP Server for Client-OS:		Number of Clients: 0
USB Dongle Serial:	Hex: 0000 Dec: 0	Refresh



3. Now select "Activation of the soft dongle license" and press the "Generate Locking Code file" button.

🗐 New Voice License Tool	×
Update the New Voice MobiCall License	
C Activate USB Hard Dongle License	
Update USB Dongle License with FieldExchange Utility	pdate
Activate Soft Dongle License Deactivate Soft Dongle	License
License Locking Code File:	
C:\Users\NVM\Desktop\NVLockCode_20240327_D030_MOBIBBOX_Demo_Miljkc	5
Generate Locking Code File	
Soft Dongle License Code and Signature:	
Drag nvs and nvl license files into the dialog to add a soft license	
Update Soft License	
Reactivate previous soft dongle licences from this system Reactivate previous L	icense
Exit	

4. Sending the Locking Code

The necessary files with the Locking Code to generate the license files are packed in the file "**NVLockCode.loc.zip**". This must be sent by email with the request for activation to the support addresses listed below in Chapter 6. If you have any problems or questions, please contact your New Voice Support:



3 ACTIVATION SOFTWARE DONGLE LICENSE

- 1. Open the New Voice License tool as described above under point 2.
- 2. Now select "Activation of the soft dongle license".

y 🕙 USB Dongle Update
Deactivate Soft Dongle License
30_MOBIBBOX_Demo_Miljko
<u></u>
a soft license



3. Click on the folder icon

🗊 New Voice License Tool	×
Update the New Voice MobiCall License	
C Activate USB Hard Dongle License	
Update USB Dongle License with FieldExchange Utility	USB Dongle Update
Activate Soft Dongle License	Deactivate Soft Dongle License
License Locking Code File:	
C:\Users\NVM\Desktop\NVLockCode_20240327_D030	_MOBIBBOX_Demo_Miljko
Generate Locking Code File	
Soft Dongle License Code and Signature:	
	<u> </u>
Drag nvs and nvl license files into the dialog to add a s	oft license
Update Soft License	
Reactivate previous soft dongle licences from this system	Reactivate previous License
Exit	

- 4. Select both license files (.nvl and .nvs) and insert them both.
- 5. Now press "Activate Soft License"
- 6. This will take a moment some services will have to restart and the license should now be activated



4 LOCKING CODE FOR HARDWARE USB DONGLE

4.1 Generation with "Setup Wizard"

Generation of the "Locking Code" for hardware dongle via "Configuration Assistant": Connect the USB license hardware dongle to the system.

1. Open the "Alarm Center", the icon for this can be found on the desktop



2. In the top bar, navigate to "Settings" -> "System settings using the configuration assistant" -> "License Settings"

		🛞 New V	🛞 New Voice - Alarm Control Central MobiCall for Demonstrati						red for:
		Program	Settings	Alarm	Incoming Calls	Persons/Groups	Extras	View	?
	System Settings with Setup Wizard			•	🔊 🚺 💽	8 🕄 🕄	•	B (🗟 🔁
	General Settings			🚳 Incoming Calls					
ırk	Parallel Alarm Settings	Parallel Alarm Settings							
эр	Sequent Alarm Settings	Sequent Alarm Settings Confirmation Settings							
	Confirmation Settings								- ×
	Conference and Recording Se	Conference and Recording Settings				Crown			Turne
12		14 0.00 ¹				i Group			IIVDe



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🔀 New Voice Setup Wizard

W. Main Cattings	License seurigs
Main Settings	A dongle is a USB device containing the licenses registered to this MobiCall. To run a MobiCall alarm
	server you need to connect the dongle to an USB port.
COL Developer Cettings	Alternatively the dongle can be connected to an USB-IP box or a soft dongle can be activated (on request)
SQL Database Settings	To activate the donale, the licence code (generated by New Voice) has to be set in the donale by
Sustan and Deules Supervision Settings	the field exchange utility. This can be started by pressing the "Update License" button.
System and Device Supervision Settings	E Astistate de l'asterna de la Real de la destructura des
Telephony Watchdog Settings	Activate the license supervision. If no license exists, deactivate this supervision
Watchdog as a Service Settings	If the license is invalid, start the license alarm: 9860 Lizenz-Überwachung
Backup Settings	Deactivate the dongle supervision alarm until the dongle is connected for the first time.
Message Queue Settings	
File Server Settings	Start alarm when the dongle is available again:
Main Alarm Settings	20
Group and Personnel Settings	Start license dongle alarm for temporary license if remaining days on license are below: 30
Alarm Data Import	The alarm message is dynamic and passed on alarm start. The alarm is repeated daily until the
S Personnel and Group Data Import	temporay license is updated.
Interface and Contact Controller Settings	Danala Information:
Mobile APP (PushServer) Settings	New Voice Tool Version: 15.0 Professional Bemaining Days on License: 126
Contact Controller Settings (IpBoxServer)	
P Messaging and Chat Settings	Registered for Region: Demo Version Demodongle NV License End Date: 31.7.2024
Additonal Components (TTS,NVX,Localisation,VoiceMail,H	Distance (mutant) & Diver Service CAPI (mutant) &) (OID (mutanin) & All activ (m
2 Conference Settings	Registered for Types: Dialogic (rivinit) & Diva Server CAPI (rivial) & VoiP (rivivoip) & Al-Logix (riv
Z TMS Settings for Tasks	Benistered IP Address:
👌 Event and Notification Settings	
lo Autostart Settings	Number of Lines: 2 Number of Interfaces: 3
Web Server Settings	
System and INI File Settings	Number of Contacts: 8 Number of Helais: 2
	Extended License Data 👔 Show License
	<u> </u>
>	Soft Dongle Serial: Hex: Dec: Dec:
🐼 Previous 🕼 Next	

3. Now select "USB dongle update".

Jpdate	the New Voice MobiCall License	
• A	ctivate USB Hard Dongle License	
L	Jpdate USB Dongle License with FieldExchange Utility	USB Dongle Update
O A	ctivate Soft Dongle License	Deactivate Soft Dongle License
I	License Locking Code File:	
Γ	C:\Users\NVM\Desktop\NVLockCode_20240327_D030	_MOBIBBOX_Demo_Miljko ,,,
	1	
	Generate Locking Code File	
-	Generate Locking Code File	
- - 	Generate Locking Code File	
- - - - -	Generate Locking Code File	oft license
2 	Generate Locking Code File Soft Dongle License Code and Signature: Drag nvs and nvl license files into the dialog to add a so Update Soft License	oft license



4. Now press "Get Locking Code"

🚰 SuperPro Field Exchange Utility	\times
Hardware Key Software Key	
e	
	~
	~
Get Locking Code	
	2
l	^
	\sim
Update License	
Help	
· · · · · ·	

5. Control and check the Locking Code

You should now have generated a code that is exactly 20 characters long, with which New Voice can create the license for you.

6. Please send this code to the support addresses listed below in Chapter 6.

If you have any problems or questions, please contact your New Voice Support.



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4.2 Generation with "Information" app via desktop icon

You can also access the New Voice License Tool directly from the desktop.

Generation of the "Locking Code" for hardware dongle with "Information" app via desktop icon:

1. Open the desktop icon "New Voice Information"



2. Switch to the "License" tab and press the "License Update" button

🚹 New Voice Information

Sentinel Dongle Information	n
New Voice Version:	0.0
Registered for Region:	Demo Version
Registered for Customer:	PBX Type:
Registered for Partner:	Invoice Number:
Registered for Types:	Please ask for a license registration type (voip, capi,) to be able to use the voice channels
Registered IP Address:	
Number of Lines:	0 Number of Contacts: 0 Number of Interfaces: 0
Number of Faxlines:	0 Number of Relais: 0 Number of Cameras: 0
MobiCall Features:	Localization & Redundancy & IVR & Conference & Voice Recording & Video Recording & Centralised Administration & 2 digit groups
Web / NVX Products:	
Web / NVX Features:	
IP Server for Client-OS:	Number of Clients: 0
USB Dongle Serial:	Hex: 0000 Dec: 0 🔮 Refresh 🔄 License Update
Comments:	



3. Now select "USB Dongle Update".

🗐 New Voice License Tool
Update the New Voice MobiCall License
Activate USB Hard Dongle License
Update USB Dongle License with FieldExchange Utility 📓 USB Dongle Update
O Activate Soft Dongle License Deactivate Soft Dongle License
License Locking Code File:
C:\Users\NVM\Desktop\NVLockCode_20240327_D030_MOBIBBOX_Demo_Miljko ,,,
Generate Locking Code File
Soft Dongle License Code and Signature:
Drag nvs and nvl license files into the dialog to add a soft license
Update Soft License
Reactivate previous soft dongle licences from this system Reactivate previous License
Exit



4. Now press "Get Locking Code"

0	SuperPro Field Exchange Utility	×
н	ardware Key Software Key	
	E	
		^
		~
	Get Locking Code	
	e	
		^
		~
	Update License	
	Help	

5. Control and check the Locking Code

You should now have generated a code that is exactly 20 characters long, with which New Voice can create the license for you.

7. Please send this code to the support addresses listed below in Chapter 6.

If you have any problems or questions, please contact your New Voice Support.



5 ACTIVATE HARDWARE USB DONGLE LICENSE

1. Open the New Voice license tool as described above under point 2.

2. Now select "USB dongle update".

 Ipdate the New Voice MobiCall License Activate USB Hard Dongle License Update USB Dongle License with FieldExchange Utility 	SB Dongle Update
C Activate Soft Dongle License License Locking Code File:	Deactivate Soft Dongle License
C:\Users\NVM\Desktop\NVLockCode_20240327_D030 Generate Locking Code File Soft Dongle License Code and Signature:	MOBIBBOX_Demo_Miljko
Drag pys and pyl license files into the dialog to add a s	oftlicense
Drag nvs and nvl license files into the dialog to add a s Update Soft License	oft license



3. Now copy the license code into the field using the "Update License" button

🚰 SuperPro Field Exchange Utility	\times
Hardware Key Software Key	
	~
	~
Get Locking Code	
	
KKUASUDIUSAHUSADUDSAUISADHDSAZUSACMMA SCUSACUSACGUCSAMSAUHCUIGCAGIUASCMCIASC	<u>^</u>
NUACSHIUASSAC	
	~
Update License	
Help	

4. Press the Update License button, you should then receive an OK message.

If you have any problems or questions, please contact your New Voice Support.



6 New Voice Support addresses

Germany: Tel.: +49 2131 26685 59 support@newvoice.de

Switzerland: Tel.: +41 58750 1111 support@newvoice.ch

Austria: Tel.: +43 732 890 120 support@newvoice.at

World: support@newvoice.global



7 MOBICALL – CONTACT FORM

MobiCall stands for a clear and simple approach while ensuring a cost-effective integration in the working process and in the infrastructure as well.

\checkmark	Please	e choose your field of a	ctivity	y:			
	$\textcircled{\bullet}$	Healthcare facility		Hotel	Hotel industry	`	Police/ Civil defence
	A	Public institution		開	Building/ Office	^ 1	Schools/ Universities
		Industry			Financial sector	Other	
\checkmark	Please	e select the solution/sol	ution	compor	nents needed:		
	•	Fire alarm		<u>.</u>	Voice recording		Multi-client capability
	X	Evacuation			Web rendering		Access control
		Personal security		Q	Localisation		Hotline Solution
	www	Web interface		()	Loudspeaker	Ľ∕Q,	Automated monitoring
	0010011 0101 10011	Database/ Statistics		\$	Video monitoring		Contingency plans
	C	Nurse call		IP	Network / PBX monitoring		Minibar/ Baby-phone Room status
	1 1 1	Conferences		i ii	Mobilisation		Mobility solutions (3G/4G/Wi-Fi)
	×	Production monitoring		Øø	Building Automation System	Other	

Company:	
Postcode/City:	
Country:	
Contact person:	
Phone:	
E-mail	

Please send us back this form via e-mail to contact@newvoice.ch