

SOFT DONGLE

HARD DONGLE

LOCKING CODES

LICENSE



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21.07.2017		OLI	Initial Version
30.05.2023		PRU	Diverse Anpassungen + Erweiterung für Aktivierung der Lizenzen
20.06.2023		JMW	Erweiterung, Virtuelle IPs
11.03.2024		JMW	Infos Softdongle, Small Corrections

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1 INTRODUCTION

When installing a new MobiCall, putting a MobiBBox into operation, upgrading the MobiCall version or expanding a system, a so-called “Locking Code” is necessary so that a license key can be generated.

Software dongle:

The “Locking Code” must be generated on the fully configured system.

Parameters like

MAC address,

IP address (MobiCall / MobiBBox and connected PBX)

HD serial

may no longer be changed, otherwise the license is invalid.

Hardware dongle:

The “Locking Code” must be generated on the system with the license dongle connected.

Without the correct “Locking Code” no license keys can be generated.

Virtual IP addresses are not supported for creating a soft dongle license.

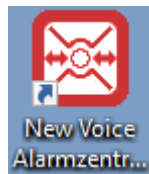
2 LOCKING CODE FOR SOFTWARE DONGLE LICENSE

Virtual IP addresses are not supported for creating a software dongle license.

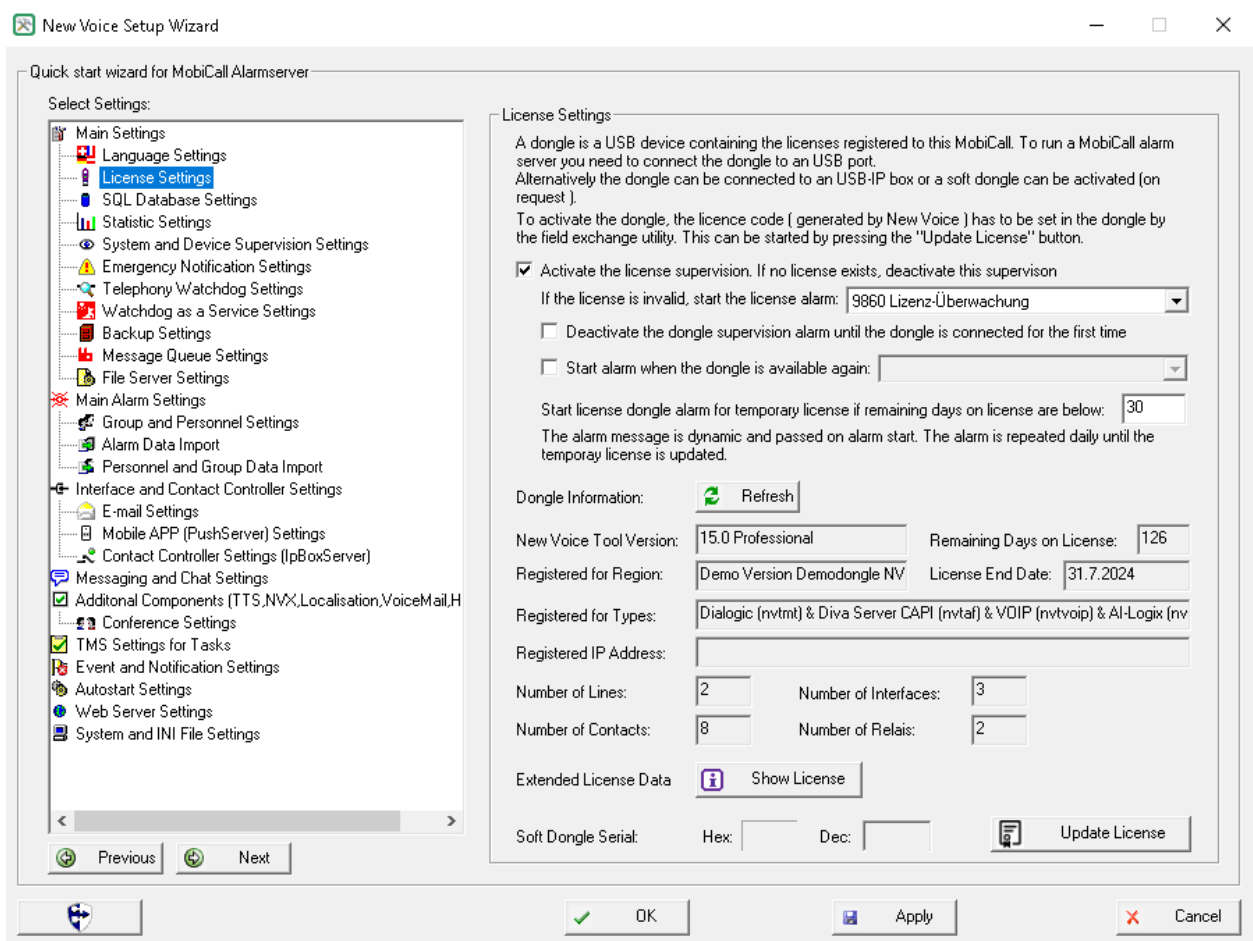
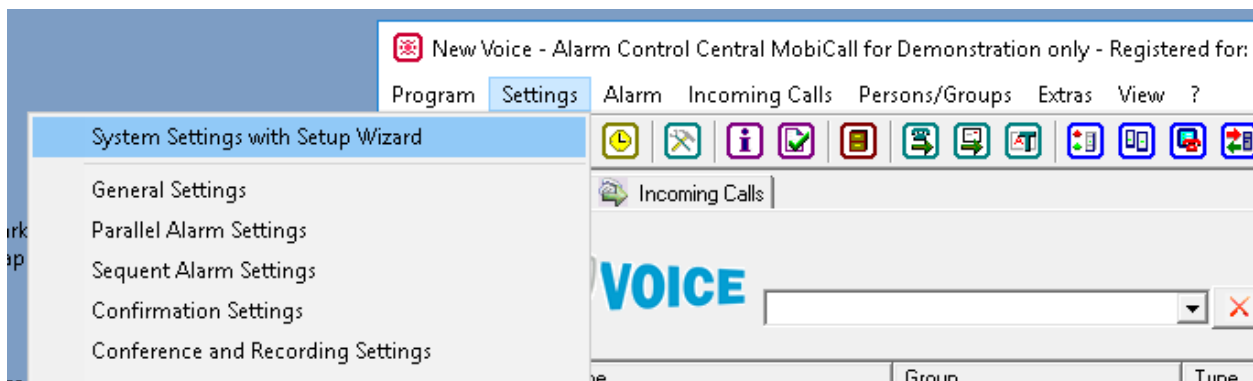
2.1 Generation with “Setup Wizard”

Generation of the “Locking Code” for software dongle via “Setup Wizard”

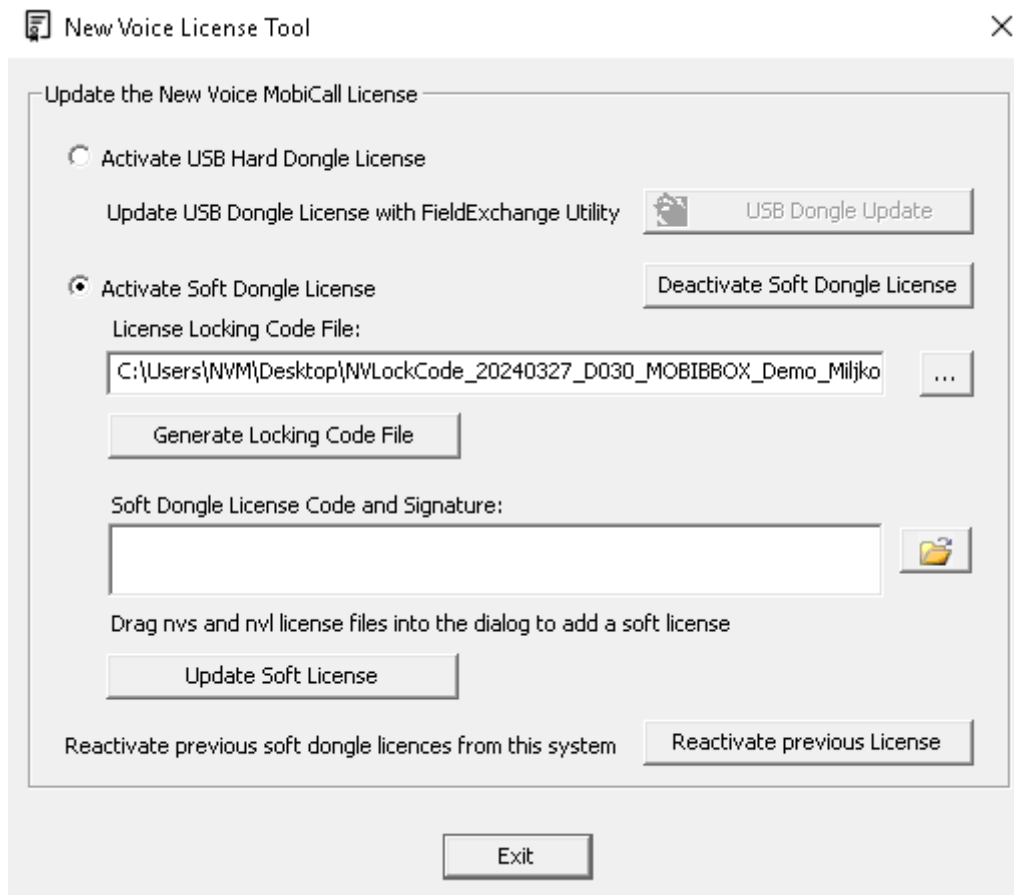
1. Complete the configuration of the IP address, MAC address, SIP connection and then continue with step
2. Open the “Alarm Control Central”, the icon for this can be found on the desktop



3. In the top bar, navigate to “Settings” -> “System settings with Setup Wizard” -> “License settings”



4. Now select “Activation of the soft dongle license” and press the “Generate Locking Code file” button.



5. Sending the Locking Code

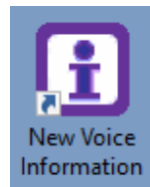
The necessary files with the Locking Code to generate the license files are packed in the file “**NVLockCode.loc.zip**”. This must be sent by email with the request for activation to the support addresses listed below in Chapter 6.

If you have any problems or questions, please contact your New Voice Support.

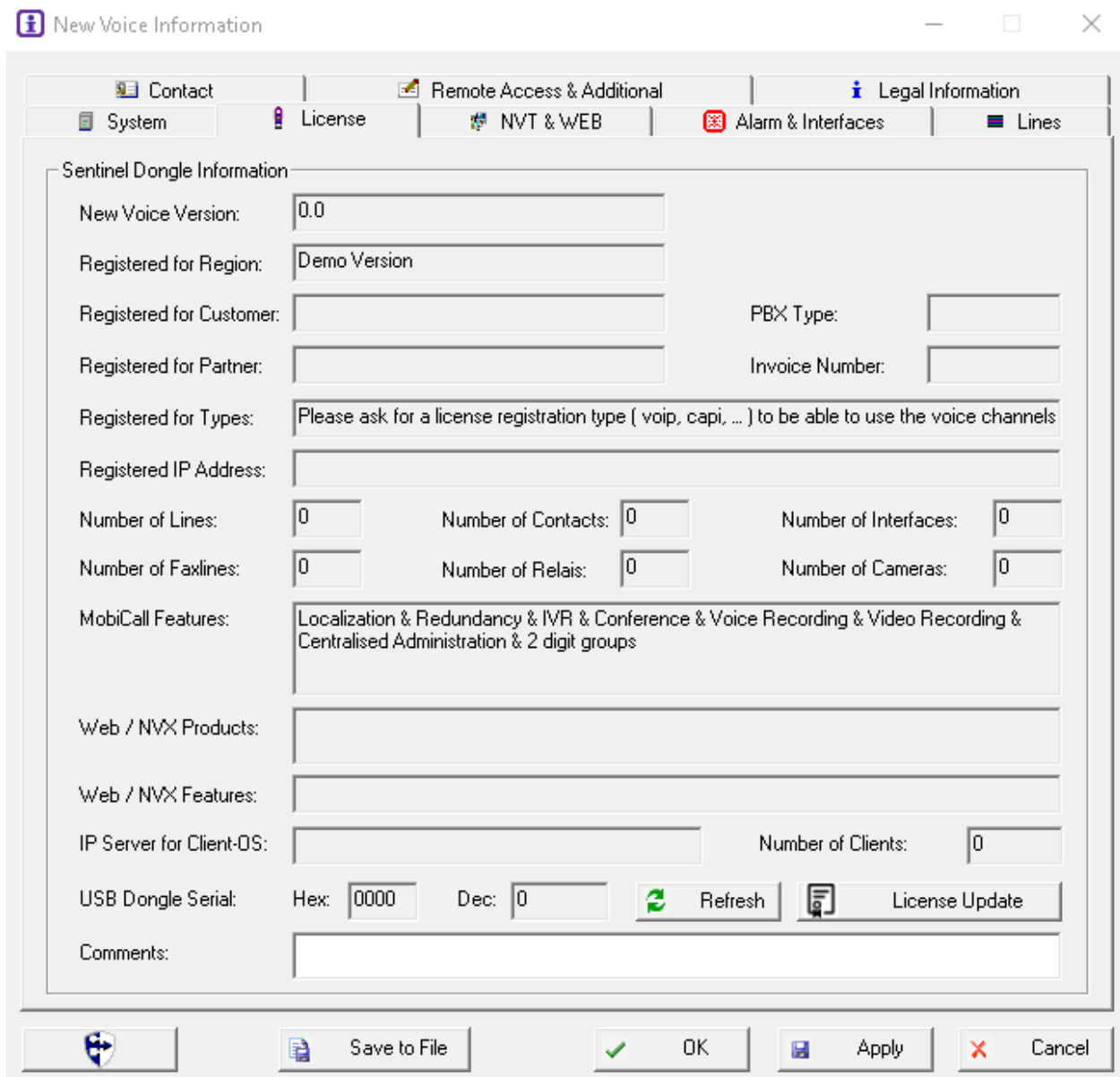
2.2 Generation with “New Voice Information” via desktop icon

You can also access the New Voice License Tool directly from the desktop.

1. Open the desktop icon “New Voice Information”



2. Switch to the “License” tab and press “License Update” button



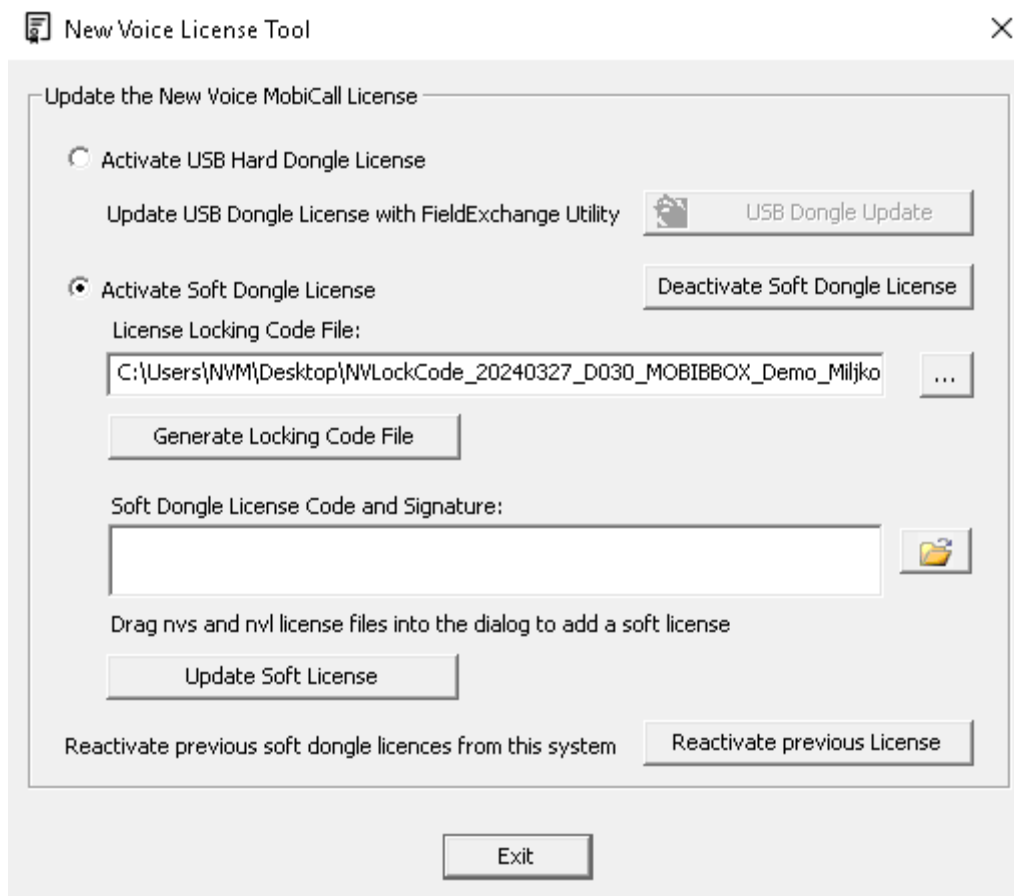
The screenshot shows the 'New Voice Information' application window with the 'License' tab selected. The window contains various input fields and buttons for license management.

License Tab Fields:

- Sentinel Dongle Information:**
 - New Voice Version: 0.0
 - Registered for Region: Demo Version
 - Registered for Customer: [Empty]
 - Registered for Partner: [Empty]
 - Registered for Types: Please ask for a license registration type (voip, capi, ...) to be able to use the voice channels
 - Registered IP Address: [Empty]
 - Number of Lines: 0
 - Number of Contacts: 0
 - Number of Interfaces: 0
 - Number of Faxlines: 0
 - Number of Relais: 0
 - Number of Cameras: 0
 - MobiCall Features: Localization & Redundancy & IVR & Conference & Voice Recording & Video Recording & Centralised Administration & 2 digit groups
 - Web / NVX Products: [Empty]
 - Web / NVX Features: [Empty]
 - IP Server for Client-OS: [Empty]
 - Number of Clients: 0
 - USB Dongle Serial: Hex: 0000 Dec: 0
 - Comments: [Empty]
- Buttons:** Refresh, License Update

Bottom Bar Buttons: Save to File, OK, Apply, Cancel

3. Now select “Activation of the soft dongle license” and press the “Generate Locking Code file” button.



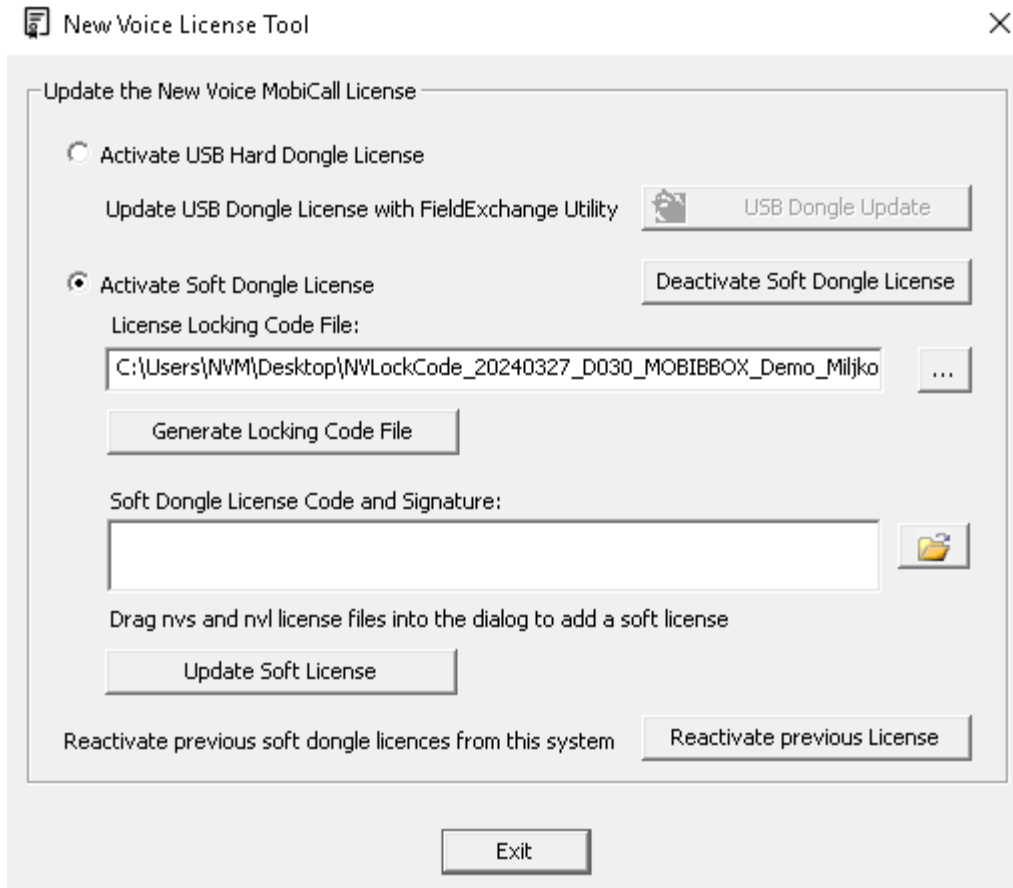
4. Sending the Locking Code

The necessary files with the Locking Code to generate the license files are packed in the file “**NVLockCode.loc.zip**”. This must be sent by email with the request for activation to the support addresses listed below in Chapter 6.

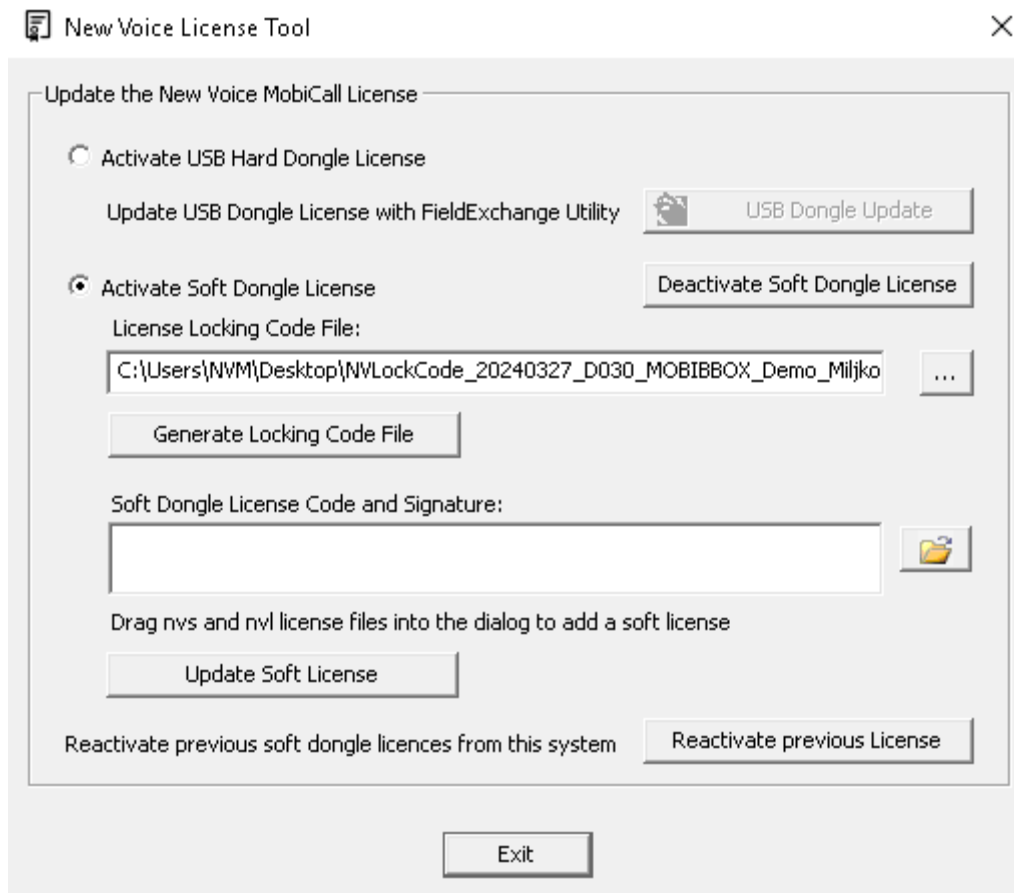
If you have any problems or questions, please contact your New Voice Support:

3 ACTIVATION SOFTWARE DONGLE LICENSE

1. Open the New Voice License tool as described above under point 2.
2. Now select “Activation of the soft dongle license”.



3. Click on the folder icon



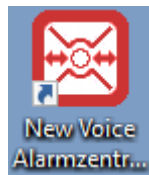
4. Select both license files (.nvl and .nvs) and insert them both.
5. Now press "Activate Soft License"
6. This will take a moment some services will have to restart and the license should now be activated

4 LOCKING CODE FOR HARDWARE USB DONGLE

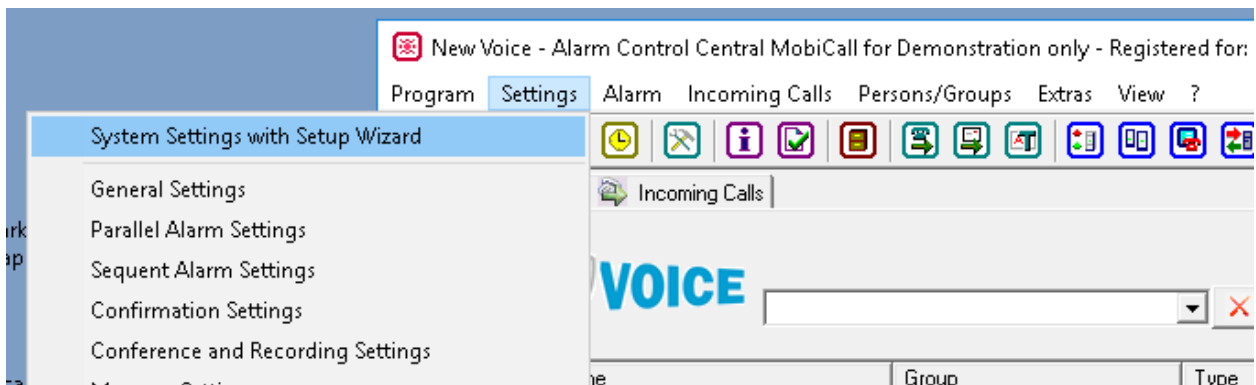
4.1 Generation with “Setup Wizard”

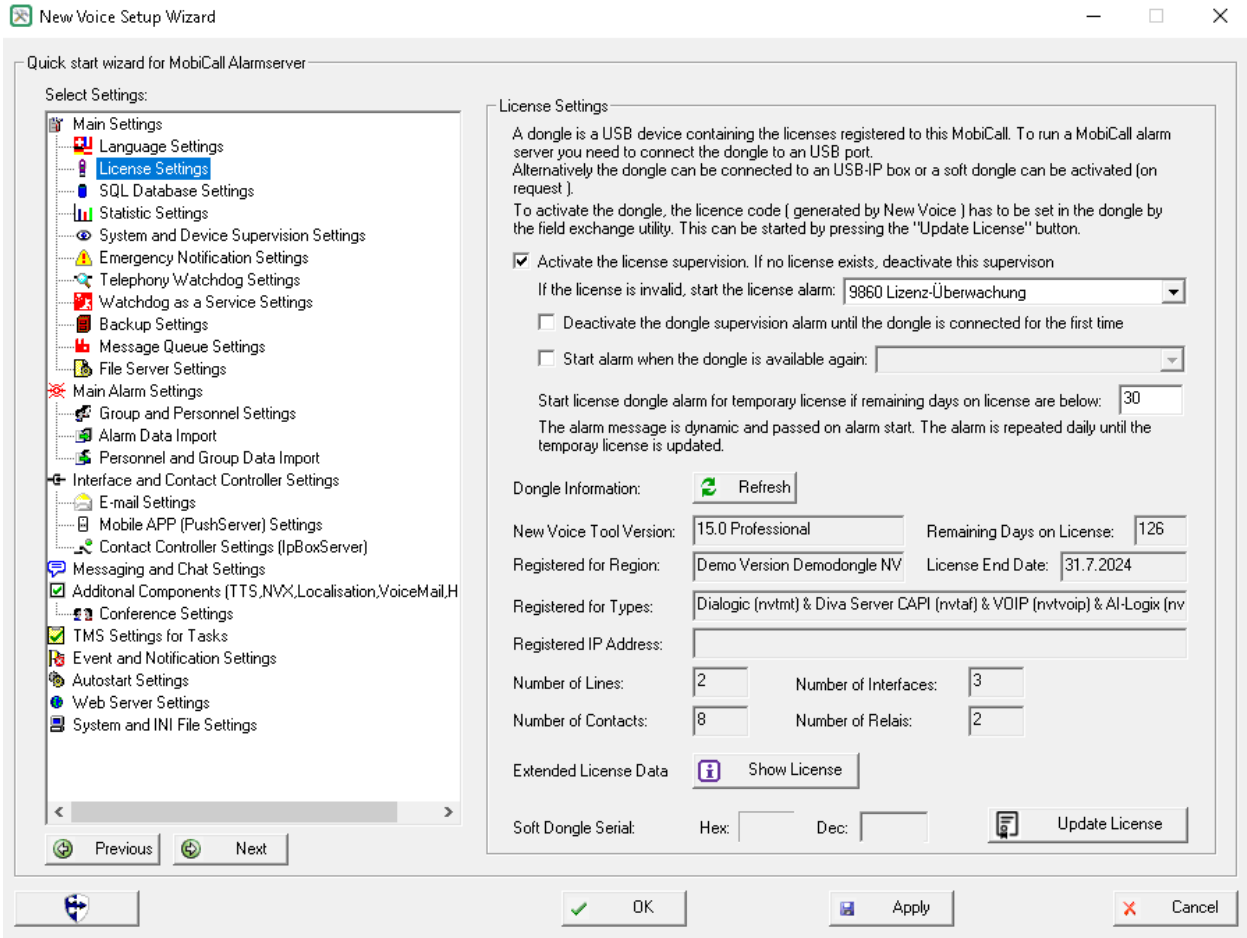
Generation of the “Locking Code” for hardware dongle via “Configuration Assistant”: Connect the USB license hardware dongle to the system.

1. Open the “Alarm Center”, the icon for this can be found on the desktop

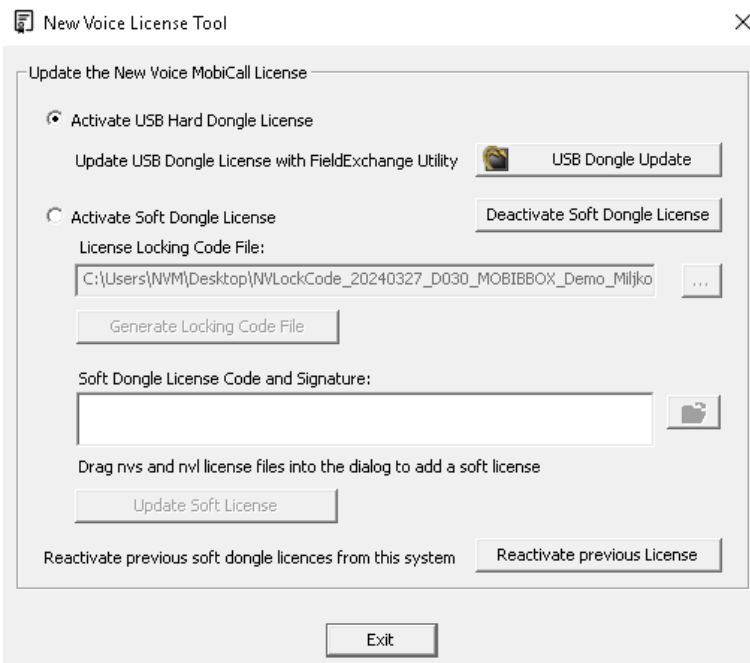


2. In the top bar, navigate to “Settings” -> “System settings using the configuration assistant” -> “License Settings”

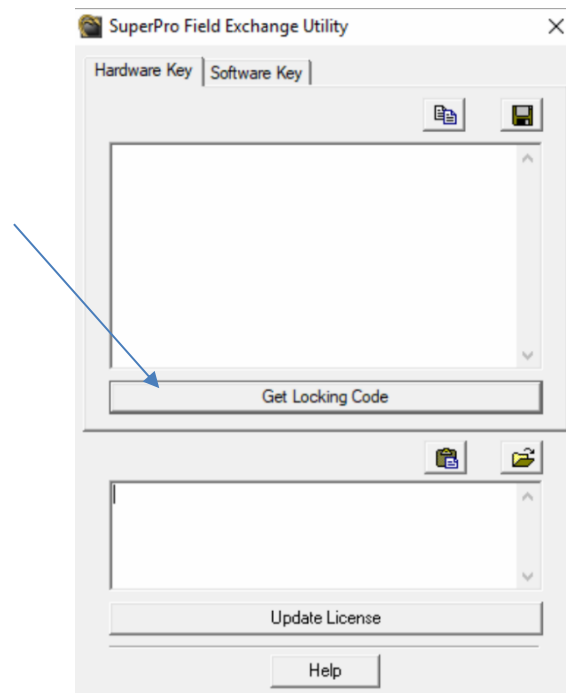




3. Now select “USB dongle update”.



4. Now press “Get Locking Code”



5. Control and check the Locking Code

You should now have generated a code that is exactly 20 characters long, with which New Voice can create the license for you.

6. Please send this code to the support addresses listed below in Chapter 6.

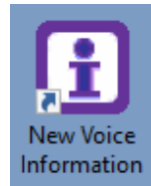
If you have any problems or questions, please contact your New Voice Support.

4.2 Generation with “Information” app via desktop icon

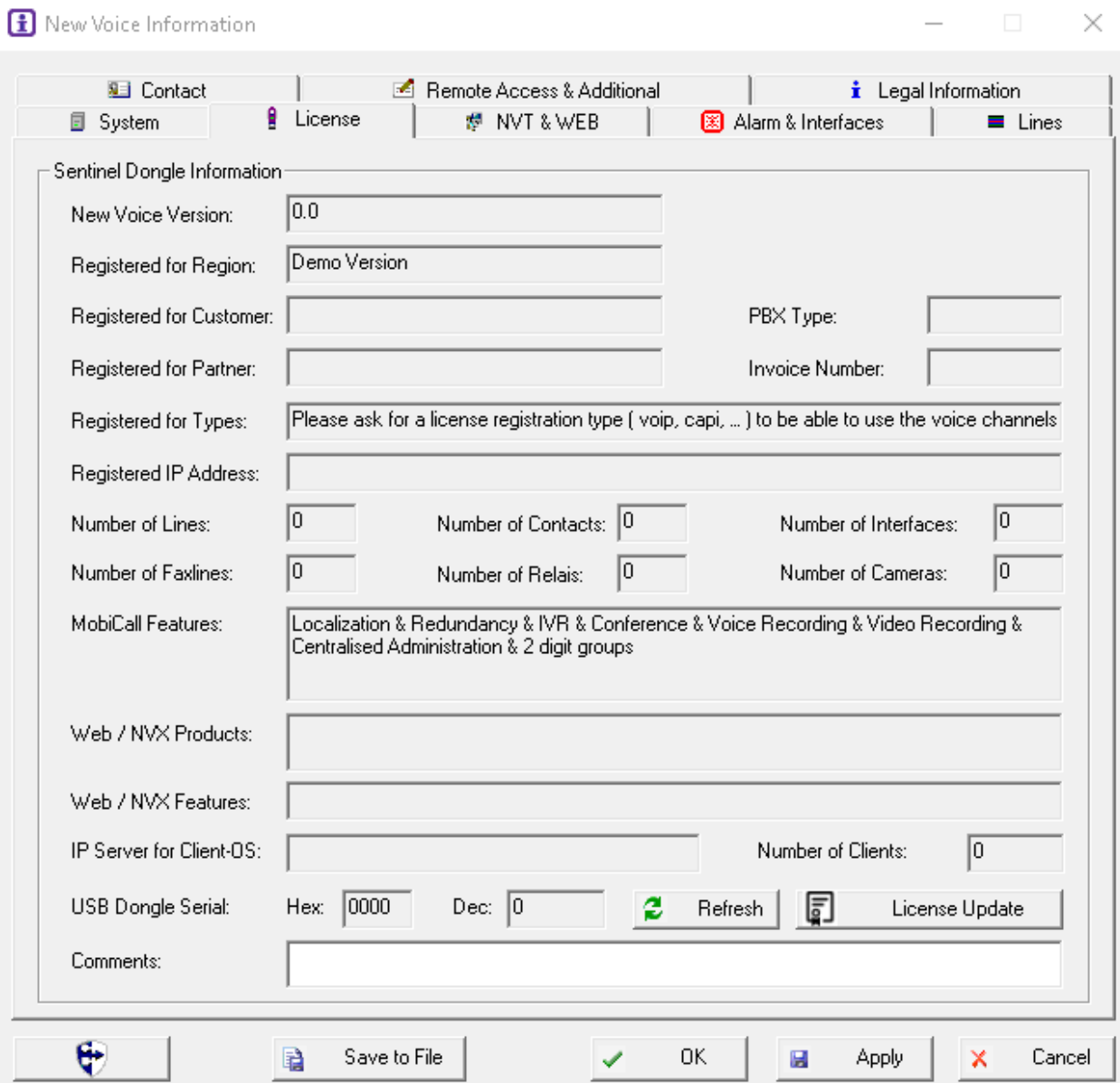
You can also access the New Voice License Tool directly from the desktop.

Generation of the “Locking Code” for hardware dongle with “Information” app via desktop icon:

1. Open the desktop icon “New Voice Information”



2. Switch to the “License” tab and press the “License Update” button



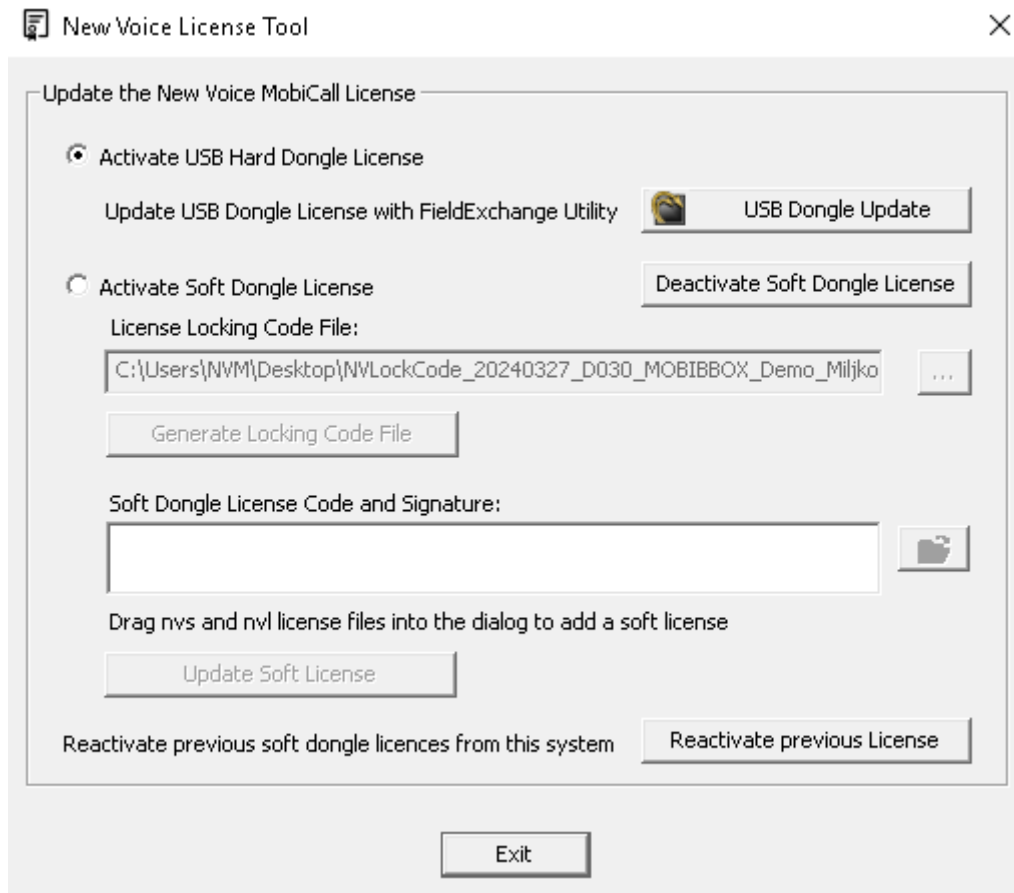
The screenshot shows the 'New Voice Information' application window with the 'License' tab selected. The window title is 'New Voice Information'. The interface includes several tabs: 'Contact', 'Remote Access & Additional', 'Legal Information', 'System', 'License', 'NVT & WEB', 'Alarm & Interfaces', and 'Lines'. The 'License' tab is active, displaying 'Sentinel Dongle Information' with various input fields and buttons.

Fields and values in the License tab:

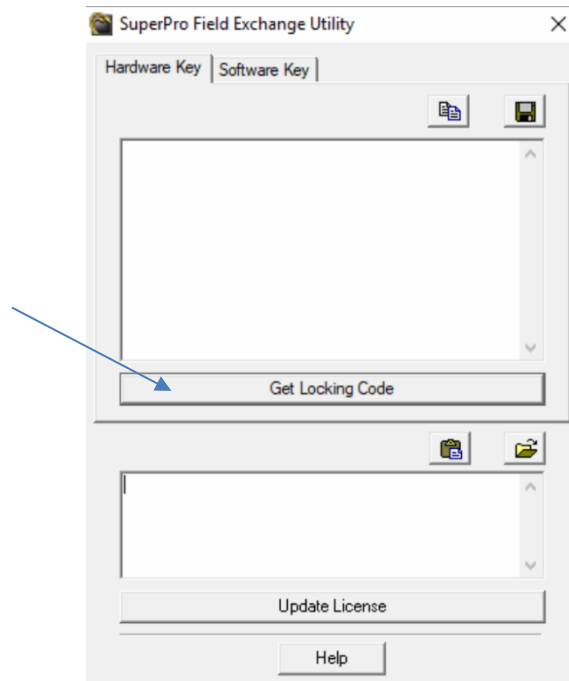
- New Voice Version: 0.0
- Registered for Region: Demo Version
- Registered for Customer: (empty)
- Registered for Partner: (empty)
- Registered for Types: Please ask for a license registration type (voip, capi, ...) to be able to use the voice channels
- Registered IP Address: (empty)
- Number of Lines: 0
- Number of Contacts: 0
- Number of Interfaces: 0
- Number of Faxlines: 0
- Number of Relais: 0
- Number of Cameras: 0
- MobiCall Features: Localization & Redundancy & IVR & Conference & Voice Recording & Video Recording & Centralised Administration & 2 digit groups
- Web / NVX Products: (empty)
- Web / NVX Features: (empty)
- IP Server for Client-OS: (empty)
- Number of Clients: 0
- USB Dongle Serial: Hex: 0000, Dec: 0
- Buttons: Refresh, License Update
- Comments: (empty)

At the bottom of the window, there are buttons for 'Save to File', 'OK', 'Apply', and 'Cancel'.

3. Now select “USB Dongle Update”.



4. Now press “Get Locking Code”



5. Control and check the Locking Code

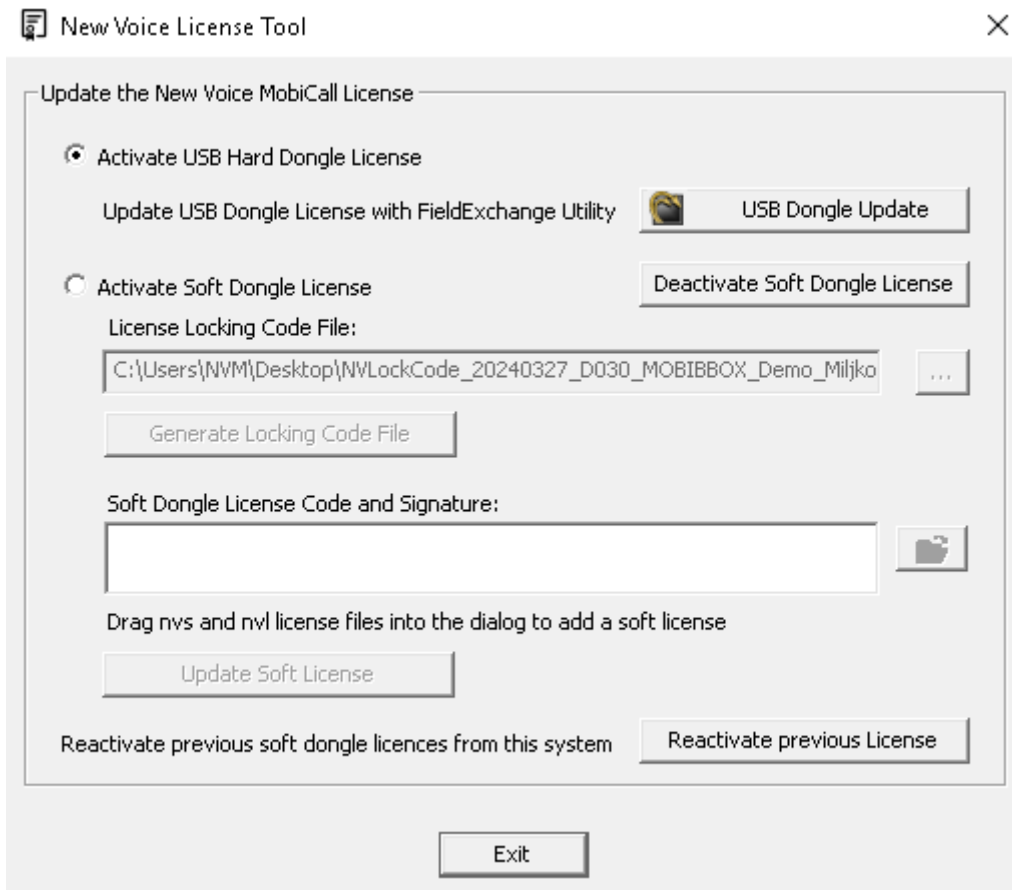
You should now have generated a code that is exactly 20 characters long, with which New Voice can create the license for you.

7. Please send this code to the support addresses listed below in Chapter 6.

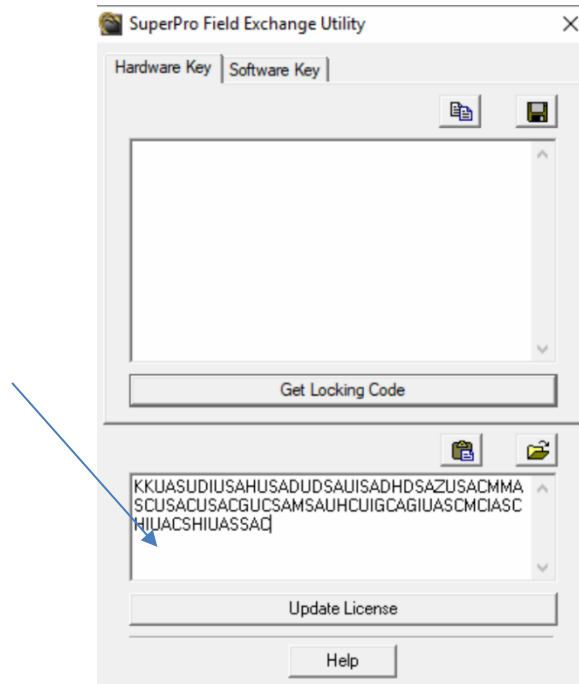
If you have any problems or questions, please contact your New Voice Support.

5 ACTIVATE HARDWARE USB DONGLE LICENSE

1. Open the New Voice license tool as described above under point 2.
2. Now select “USB dongle update”.



3. Now copy the license code into the field using the “Update License” button



4. Press the Update License button, you should then receive an OK message.
If you have any problems or questions, please contact your New Voice Support.

6 NEW VOICE SUPPORT ADDRESSES

Germany:

Tel.: +49 2131 26685 59

support@newvoice.de

Switzerland:

Tel.: +41 58750 1111

support@newvoice.ch

Austria:

Tel.: +43 732 890 120

support@newvoice.at

World:

support@newvoice.global
























7 MOBICALL – CONTACT FORM

MobiCall stands for a clear and simple approach while ensuring a cost-effective integration in the working process and in the infrastructure as well.

Please choose your field of activity:

- | | | |
|--|---|--|
| <input type="checkbox"/>  Healthcare facility | <input type="checkbox"/>  Hotel industry | <input type="checkbox"/>  Police/ Civil defence |
| <input type="checkbox"/>  Public institution | <input type="checkbox"/>  Building/ Office | <input type="checkbox"/>  Schools/ Universities |
| <input type="checkbox"/>  Industry | <input type="checkbox"/>  Financial sector | <input type="checkbox"/> Other |

Please select the solution/solution components needed:

- | | | |
|--|---|---|
| <input type="checkbox"/>  Fire alarm | <input type="checkbox"/>  Voice recording | <input type="checkbox"/>  Multi-client capability |
| <input type="checkbox"/>  Evacuation | <input type="checkbox"/>  Web rendering | <input type="checkbox"/>  Access control |
| <input type="checkbox"/>  Personal security | <input type="checkbox"/>  Localisation | <input type="checkbox"/>  Hotline Solution |
| <input type="checkbox"/>  Web interface | <input type="checkbox"/>  Loudspeaker | <input type="checkbox"/>  Automated monitoring |
| <input type="checkbox"/>  Database/ Statistics | <input type="checkbox"/>  Video monitoring | <input type="checkbox"/>  Contingency plans |
| <input type="checkbox"/>  Nurse call | <input type="checkbox"/>  Network / PBX monitoring | <input type="checkbox"/>  Minibar/ Baby-phone Room status |
| <input type="checkbox"/>  Conferences | <input type="checkbox"/>  Mobilisation | <input type="checkbox"/>  Mobility solutions (3G/4G/Wi-Fi) |
| <input type="checkbox"/>  Production monitoring | <input type="checkbox"/>  Building Automation System | <input type="checkbox"/> Other |

Company:

Postcode/City:

Country:

Contact person:

Phone:

E-mail:

Notes:

Please send us back this form via e-mail to contact@newvoice.ch